

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 15 February, 2022 10:10 AM
To: Wah Hong
Cc: Admin A; assignments@lkkauto.com
Subject: RE: SNM22D201049C2 -----Liability Check - Accident involving vehicle no. SKA2745K and CB7856E on 29/01/2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with WAH HONG to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Wah Hong <motor@wahhong.sg>
Sent: Tuesday, 15 February 2022 9:59 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: SNM22D201049C2 -----Liability Check - Accident involving vehicle no. SKA2745K and CB7856E on 29/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene,

We would like to appoint LKK to survey this vehicle. Kindly advise your insured to file an accident report. Good day.

Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3338
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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On 14-Feb-22 10:15 PM, Irene Tay wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

Note. Our insured has not lodge report and we are following up on this matter.

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Wah Hong <motor@wahhong.sg>

Sent: Monday, 14 February 2022 1:35 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Liability Check - Accident involving vehicle no. SKA2745K and CB7856E on 29/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to the above subject and we acting for the owner of SKA2745K against your insured vehicle CB7856E.

Kindly update us that have your insured CB7856E had file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

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Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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