

INDIA International Insurance Pte Ltd
64 Cecil Street # 04-05
IOB Building
Singapore 049711

Your Insured Veh No. : **SMN2983Y**
Your Ref :
Our Ref : **SMH9786K**
Date : **01/04/2022**

WITHOUT PREJUDICE

Dear Sir/Madam

**Accident involving SMN2983Y and SMH9786K
on 09/02/2022 at PIE towards Changi before Eng Neo exit.**

Please refer only to the boxes marked (x).

- ☒ We refer to ☒ the above accident
☐ our/your letter dated
- ☒ We have been authorised by the owner of vehicle number **SMH9786K** which was damaged by your insured's motor vehicle number **SMN2983Y** in the aforesaid accident.
- ☒ We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair / Insurance Excess	17,475.78
Survey report fees	-
Loss of Use(20 days @ \$60.00 per day)	1,200.00
Car Rental Fees	-
GIA/LTA search fees	7.45
Total S\$	18,683.23

- ☒ We forward herewith the following relevant supporting documents:-
- | | |
|--|--|
| <input type="checkbox"/> Survey Reports & photographs (To be returned within 7 days on demand) | <input type="checkbox"/> Copy of NRIC/Driving licence |
| <input checked="" type="checkbox"/> Final repair bill(Tax Invoice) | <input checked="" type="checkbox"/> Copy of LTA/GIA vehicle search |
| <input type="checkbox"/> Bill/Receipt for the excess | <input type="checkbox"/> Non-injury motor report form |
| <input type="checkbox"/> Rental Agreement | <input checked="" type="checkbox"/> Letter of Authority |
| <input type="checkbox"/> Copy of the Insurance Certificate | |
- ☒ Cheque to be make payable to **Messrs SME MOTOR PTE LTD.**
- ☐ Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.
- ☒ Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,



SME MOTOR PTE LTD
encl:

WE HEREBY ACKNOWLEDGE RECEIPT

Date: _____
PLEASE CHOP AND SIGN

LETTER OF AUTHORITY

To: **M/s India International Insurance Pte Ltd**
Singapore

Accident involving my/our vehicle no. SMH9786K - and SMN29834 on 9/2/2022

Along PIE towards Changi before Eng Neo exit

I/We, Li PENG NRIC No. S8378846A

Of Blk 106A Bidadari Park Dr #12-20 Singapore 341106

the registered owner of vehicle no. SMH9786K at the material time of accident, do

hereby authorise **Messrs SME MOTOR PTE LTD** as my/our agent and representative

to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as

owner/operator/insurer of vehicle no. SMN29834.

I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue

your cheque in favour of "**M/s. SME MOTOR PTE LTD**".

Dated this 1 day of 3 20 22

Li Peng
Signature of Owner of his/her/their
Duly Authorised Representative

Company's Stamp (For Firm).

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

Without Prejudice
to any claim for
personal injury

India Ref: MFL2022D0000929
Claimant Ref: SMH9786K

We/I, SME Motor Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 17,475.78 (repair cost), S\$ 1,000.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SMH9786K that was damaged pursuant to the accident which occurred on 09/02/2022 (date) at PIE TOEARDS CHANGI B4 ENG NEO EXIT (location) involving vehicle no. SMN2983Y (insured vehicle). This is pursuant to the inspection conducted on 15/02/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LI PENG ("the third party claimant") of vehicle no. SMH9786K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMH9786K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 18,483.23 to SME Motor Pte Ltd

Dated this 31 day of 10 2022

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:



WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:



LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

SME MOTOR PTE LTD

1 Kaki Bukit Ave 6, #02-15@ Kaki Bukit, Singapore 417883

TEL: 6747 6106 (6 lines) Fax: 6744 2368

Email: service@smemotor.com.sg Website: www.smemotor.com.sg

Co. & GST Reg. No: 201119451E

M/S : INDIA International Insurance Pte Ltd
64 Cecil Street # 04-05
IOB Building
Singapore 049711

TEL: FAX:
ATTN: Motor Claim Department

TAX INVOICE

No : 22040106
Date : 01/04/2022
Policy No : P10519276R00
Veh Reg No : SMH9786K
Make / Model : HONDA CIVIC
Your Ref No : 22/III/TP-030(02)
Claim Type : Third Party
Accident Date : 09/02/2022
TP Veh Reg No : SMN2983Y

Discription	Quantity	List Price	Amount
Cost Price			S\$ S\$
1 AIR CLEANER BOX LOWER	1 PC		\$95.00
2 AMBIENCE SENSOR BRACKET	1 PC		\$10.00
3 REAR FLOOR PANEL SIDE JOINT	2 PCS	\$75.00	\$150.00
4 REAR END PANEL SIDE JOINT	2 PCS	\$45.00	\$90.00
5 REAR ALARM BUZZER	1 PC		\$70.00
6 REAR BONNET	1 PC		\$350.00
7 REAR BONNET HINGE	2 PCS	\$140.00	\$280.00
8 REAR BOOT LOCK	1 PC		\$75.00
9 REAR BOOT OUTER GARNISH	1 PC		\$105.00
10 REAR BOOT CENTRE LOGO	1 PC		\$25.00
11 REAR BOOT "CIVIC" PLATE	1 PC		\$25.00
12 REAR BOOT "I-VTEC" PLATE	1 PC		\$30.00
13 REAR BOOT LAMP	2 PCS	\$120.00	\$240.00
14 REAR TAIL LAMP	2 PCS	\$195.00	\$390.00
15 REAR BUMPER	1 PC		\$260.00
16 REAR BUMPER RETAINER	2 PCS	\$15.00	\$30.00
17 RERA BUMPER CLIPS	10 PCS	\$2.00	\$20.00
18 REAR BUMPER SIDE TRIM	2 PCS	\$18.00	\$36.00
19 REAR BUMPER LOWER SPOILER	1 PC		\$50.00
20 REAR BUMPER REINFORCEMENT	1 PC		\$150.00
21 REAR BOOT INNER RUBBER	1 PC		\$55.00
22 REAR END PANEL	1 PC		\$260.00
23 REVERSE SENSOR	2 PCS	\$95.00	\$190.00
24 REAR END PANEL TOP GARNISH	1 PC		\$45.00
25 REAR TAIL LAMP PANEL	1 PC		\$65.00
26 REAR SPARE TYRE FLOOR PANEL	1 PC		\$480.00
27 REAR SPARE TYRE BOARD COVER	1 PC		\$80.00
28 REAR LH FENDER	1 PC		\$620.00
29 REAR WINDSCREEN MOULDING	1 PC		\$120.00
30 REAR PETROL TANK COVER RIVERT	4 PCS	\$5.00	\$20.00
31 FRT BONNET	1 PC		\$430.00
32 FRT BONNET HINGES	2 PCS	\$55.00	\$110.00
33 FRT BONNET LOCK	1 PC		\$95.00
34 FRT GRILLE	1 PC		\$90.00
35 FRT GRILLE OUTER MOULDING	1 PC		\$105.00
36 FRT GRILLE CENTRE LOGO	1 PC		\$25.00
37 FRT GRILLE CLIPS	4 PCS	\$2.00	\$8.00
38 FRT BUMPER	1 PC		\$260.00
39 FRT BUMPER RETAINER	2 PCS	\$18.00	\$36.00
40 FRT BUMPER CLIPS	10 PCS	\$2.00	\$20.00
41 FRT BUMPER TOP RUBBER SEALS	1 PC		\$35.00
42 FRT BUMPER LOWER GRILLE	1 PC		\$50.00
43 FRT BUMPER BEAM (BELOW HEADLAMP)	1 PC		\$25.00
44 FRT BUMPER REINFORCEMENT	1 PC		\$295.00
45 HEADLAMP	2 PCS	\$950.00	\$1,900.00

SME MOTOR PTE LTD

1 Kaki Bukit Ave 6, #02-15@ Kaki Bukit, Singapore 417883

TEL: 6747 6106 (6 lines) Fax: 6744 2368

Email: service@smemotor.com.sg Website: www.smemotor.com.sg

Co. & GST Reg. No: 201119451E

M/S : INDIA International Insurance Pte Ltd
64 Cecil Street # 04-05
IOB Building
Singapore 049711

TEL: FAX:
ATTN: Motor Claim Department

TAX INVOICE

No : 22040106
Date : 01/04/2022
Policy No : P10519276R00
Veh Reg No : SMH9786K
Make / Model : HONDA CIVIC
Your Ref No : 22/III/TP-030(02)
Claim Type : Third Party
Accident Date : 09/02/2022
TP Veh Reg No : SMN2983Y

Discription	Quantity	List Price	Amount
		S\$	S\$
46 HEADLAMP SUPPORT PANEL	1 PC		\$450.00
47 AIRCON CONDENSER	1 PC		\$450.00
48 RADIATOR	1 PC		\$460.00
49 RADIATOR MOTOR	1 PC		\$260.00
50 RADIATOR MOTOR COWLING	1 PC		\$85.00
51 RADIATO FAN BLADE	1 PC		\$55.00
52 FRT BUMPER CENTRE TOP BEAM	1 PC		\$125.00
53 FRT BUMPER FOG LAMP GARNISH	1 PC		\$45.00
54 HEADLAMP CHROME	1 PC		\$95.00
			\$9,925.00
	10.00%		\$992.50
			\$10,917.50

SPECIAL NET:

1	REAR NUMBER PLATE	\$40.00
2	REAR WINDSCREEN GUM	\$40.00
3	REAR LH FENDER GLASS GUM	\$30.00
4	FRT NUMBER PLATE	\$40.00
5	RADIATOR COOLANT	\$25.00
6	REAR FLOOR PANEL SEALANT	\$50.00

TOTAL \$225.00

LABOUR:

1	REMOVE & REFIX EXHAUST	\$120.00
2	WIRE CHECKING	\$30.00
3	REMOVE & REFIX REAR WINDSCREEN	\$120.00
4	REMOVE & REFIX REAR LH FENDER GLASS	\$60.00
5	REMOVE & REFIX CUSHION AND SEATS	\$100.00
6	REMOVE & REFIX PETROL TANK	\$60.00
7	LABOUR CHARGE	\$2,800.00
8	SPRAY PAINTING	\$1,900.00

TOTAL \$5,190.00

Amount Before Excess **\$16,332.50**
Add GST @7% **\$1,143.28**
Total Amount Payable **\$17,475.78**

For SME MOTOR PTE LTD


AUTHORISED SIGNATURE

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Feb 2022 / 22:00:45

Receipt Date/Time : 09 Feb 2022 / 22:00:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220209-003638

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference

No.

Amount

Before

GST (\$\$)

GST

Amount

(\$\$)

Amount

After GST

(\$\$)

Result of Insurance Enquiry - SMN2983Y

As at 09 Feb 2022/18:30:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SMN2983Y

Enquiry Fee

20220209215952026288

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

421808XXXXXX8464

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Feb 2022 15:24	Clim Dtl Modified	Insured Name: -> GRAB RENTALS PTE LTD. Insured ID: -> 201617200G. Claimant's Name: -> LI PENG.	[A] Lee Su Li
2	15 Feb 2022 15:24	Clim Veh Model Changed	(205320) HONDA CIVIC 1.6 (A).	[A] Lee Su Li
3	15 Feb 2022 15:24	Clim Created	Reg No: SMH9786K. Acct Date: 2022/02/09. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: SME Motor Pte Ltd (Kaki Bukit)	[A] Lee Su Li
4	15 Feb 2022 15:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	15 Feb 2022 15:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/24	[A] Lee Su Li
6	15 Feb 2022 15:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	15 Feb 2022 15:25	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
8	15 Feb 2022 15:25	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
9	15 Feb 2022 15:25	Adj Adjuster Assigned	ACCUSER4 -> MARCUS CHUA	[A] Lee Su Li
10	17 Mar 2022 09:54	Adj Mandate Request	Cur Req:0.00:PODS LIABILITY: 100% REMARKS: TBA - BOLA S27 / BOLA S28 (REQ VF FROM OI)	[A] Chong Pui Lin
11	18 Mar 2022 16:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/24. Mandate Remarks: uploaded	[I] Sundari Nagarajan
12	18 Mar 2022 16:25	Adj Mandate Set	Approved:0.00:uploaded	[I] Sundari Nagarajan
13	18 Mar 2022 16:25	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
14	01 Apr 2022 09:06	Video Downloaded	Downloaded Video - Accident-IV	[A] Chong Pui Lin
15	01 Apr 2022 09:07	Adj Mandate Request	Cur Req:0.00:PODS LIABILITY: 100% BOLA S28 (OI LAST)	[A] Chong Pui Lin
16	01 Apr 2022 13:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/24. Mandate Remarks: Agree to do direct settlement. Please revert with your quantum advice. IV 3rd vehicle in 4 vehicle chain collision	[I] Sundari Nagarajan
17	01 Apr 2022 13:20	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please revert with your quantum advice. IV 3rd vehicle in 4 vehicle chain collision	[I] Sundari Nagarajan
18	10 May 2022 11:34	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
19	10 May 2022 11:36	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
20	11 May 2022 15:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
21	11 May 2022 15:05	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
22	11 May 2022 15:05	Clim Dtl Modified	JPJ Reg. Date: -> 2019/02/19.	[A] JOANNE LEE KHANG MIN
23	11 May 2022 15:05	Clim Details Notified		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	23 May 2022 10:18	Adj Mandate Request	Cur.Req:18683.23:PODS Liability: 100% Quantum: (a)CORw/GST: \$17,475.78 + (b)LOU(20days x \$60.00): \$1,200.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$18,683.23 Vehicle Model: HONDA CIVIC - 1597cc 18 recommendation repair days + 1Sunday + 1PRS = 20	[A] Chong Pui Lin
25	24 May 2022 08:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/24. Mandate Remarks: Please assist to upload DE report	[I] Sundari Nagarajan
26	24 May 2022 08:58	Adj Mandate Set	Approved:0.00:Please assist to upload DE report	[I] Sundari Nagarajan
27	27 May 2022 08:43	Adj Mandate Request	Cur.Req:18683.23:PODS HI, DINE. THANKS	[A] Chong Pui Lin
28	30 May 2022 11:17	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/24. Mandate Remarks: Please upload your mark estimate and survey photos to DE platform	[I] Sundari Nagarajan
29	30 May 2022 11:17	Adj Mandate Set	Approved:0.00:Please upload your mark estimate and survey photos to DE platform	[I] Sundari Nagarajan
30	30 May 2022 14:32	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
31	06 Jun 2022 16:32	Adj Mandate Request	Cur.Req:18683.23:PODS MANDATE SET \$0. PLEASE APPROVED MANDATE AT \$18,683.23. THANKS	[A] Chong Pui Lin
32	07 Jun 2022 15:45	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
33	08 Jun 2022 10:40	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
34	08 Jun 2022 10:40	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
35	08 Jun 2022 10:40	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
36	08 Jun 2022 14:11	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/24. Mandate Remarks: Please upload DE report	[I] Sundari Nagarajan
37	08 Jun 2022 14:11	Adj Mandate Set	Approved:0.00:Please upload DE report	[I] Sundari Nagarajan
38	23 Jun 2022 16:15	Video Downloaded	Downloaded Video - Accident-TP-SMH9786K-front	[I] Sundari Nagarajan
39	23 Jun 2022 16:15	Video Downloaded	Downloaded Video - Accident-TP-SMH9786K-front	[I] Sundari Nagarajan
40	23 Jun 2022 16:24	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
41	23 Jun 2022 16:24	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
42	23 Jun 2022 16:39	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
43	23 Jun 2022 16:40	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
44	04 Jul 2022 08:46	Adj Mandate Request	Cur.Req:18683.23:PODS HI, UPLOADED IN DE. THANKS	[A] Chong Pui Lin
45	14 Jul 2022 14:54	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/24. Mandate Remarks: Please upload DE report	[I] Sundari Nagarajan
46	14 Jul 2022 14:54	Adj Mandate Set	Approved:18683.23:Please upload DE report	[I] Sundari Nagarajan
47	05 Aug 2022 09:41	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/24. Mandate Remarks: Request WS to raise Cost of repairs invoice in III's favour	[I] Sundari Nagarajan
48	05 Aug 2022 09:41	Adj Mandate Set	Approved:18683.23:Request WS to raise Cost of repairs invoice in III's favour	[I] Sundari Nagarajan

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount

2766225	16 Feb 2022 10:05:24	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMH9786K	SMN2983Y	11.00
2774966	18 Mar 2022 16:25:24	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMH9786K	Sundari Nagarajan	xx.xx
2791616	11 May 2022 15:05:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH9786K	SMN2983Y	11.00
2801708	07 Jun 2022 15:41:08	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMH9786K	Sundari Nagarajan	xx.xx
2801973	08 Jun 2022 10:31:37	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMH9786K	Sundari Nagarajan	xx.xx
2801986	08 Jun 2022 10:40:16	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMH9786K	Sundari Nagarajan	xx.xx