

RE: SLN1424M OD CLAIM - Oref: 21/22/22/VP05/025420

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Tue 22/3/2022 9:50 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>

## Lonpac External - Confidential

Dear Denise

Please proceed as recommended.

Thank you.

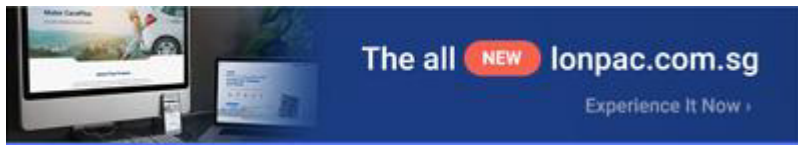
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9261 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>

**Sent:** Monday, 21 March 2022 4:35 pm

**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>

**Subject:** Re: SLN1424M OD CLAIM - Oref: 21/22/22/VP05/025420

Dear Sir/Madam,

Enclose preliminary advice of SLN 1424M

We have not authorise repair.

Please let us have your approval

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Wednesday, 9 March 2022 3:46 pm

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

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## Lonpac External - Confidential

Dear Summer and team

Please arrange for an OD survey for our insured vehicle SLN1424M at Eurokars Services as soon as possible.

Fyi, Insured switched his OD claim from K Kim Hin Auto to Eurokars.

Thank you.

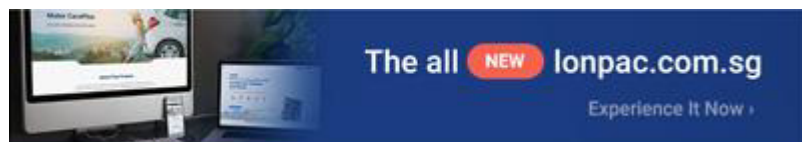
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>

**Sent:** Wednesday, 9 March 2022 3:31 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Junior Soo <[junior.soo.lk@eurokars.com.sg](mailto:junior.soo.lk@eurokars.com.sg)>; Falcoe Lee Weng Fai <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Vincent Ang <[vincent.ang@mazda.com.sg](mailto:vincent.ang@mazda.com.sg)>

**Subject:** SLN1424M OD CLAIM

Dear Officers,

Please refer to the attachment and kindly arrange survey SOONEST, thanks.

Best Regards.

**Derek Oh**

Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0684 F: (65) 6331 0690

E: [derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

