

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 27 April 2022 2:25 PM  
**To:** Elaine Chia; 'Shirley Lim'  
**Subject:** RE: LETTER OF DEMAND FOR: Accident involving vehicle no: OUR REF: SLX 9986 C and YOUR REF: YM 8349 C on 28/12/2021 .  
**Attachments:** DS FORM\_SLX9986C.pdf

Without Prejudice

Dear Elaine,

We refer to your below email.

We confirm settlement at a global sum of **\$4,900.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Elaine Chia <elainesyms@gmail.com>  
**Sent:** Thursday, 24 March 2022 10:32 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Re: LETTER OF DEMAND FOR: Accident involving vehicle no: OUR REF: SLX 9986 C and YOUR REF: YM 8349 C on 28/12/2021 .

Hi

refer attach sarech fee and the lawyers ask me to paid \$250 🤔 so how can we close as \$4900 offer at a global sum of **\$4,750.00(all-in)**.

Thank you.

**Elaine Chia**

**Serve You Motor Pte Ltd**

*Blk 5033 Ang Mo Kio Ind Park 2*

*#01-265 (S) 569536*

*H/P: 9239 3188 Tel: 6481 0555 / 6481 5652*

*Fax: 6483 1654*

On Wed, Mar 23, 2022 at 5:34 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$4,750.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Shirley Lim <[shirley.sym5033@gmail.com](mailto:shirley.sym5033@gmail.com)>

**Sent:** Thursday, 3 March 2022 12:14 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [Elainesyms@gmail.com](mailto:Elainesyms@gmail.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Philip Philip <[5033philip@gmail.com](mailto:5033philip@gmail.com)>

**Subject:** Re: LETTER OF DEMAND FOR: Accident involving vehicle no: OUR REF: SLX 9986 C and YOUR REF: YM 8349 C on 28/12/2021 .

Dear Hsiao Tong,

Thank you for your offer earlier today.

The COR was agreed with your surveyor on SGD \$4,400.

The loss of use proposed by us on \$100 per day for 7 days is reasonable.

Thus your offer of global sum SGD \$4,200 is insufficient to cover the agreed COR not to mention the loss of use.

We have spoken to the owner and he was agreeable to direct settlement if the amount offered was reasonable. If not, this

case will be handed back to his appointed lawyers to proceed with the needful.

We seek your kind understanding to review this matter and get back to us within the next 5 days.

Please contact us if you require further information/assistance.

**Thank You.**

Regards,

Shirley Lim

Tel: 64810555 / 64815652

On Thu, Mar 3, 2022 at 10:35 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Shirley Lim <[shirley.sym5033@gmail.com](mailto:shirley.sym5033@gmail.com)>

**Sent:** Thursday, 24 February 2022 9:50 AM

**To:** [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg); [cst@axa.com.sg](mailto:cst@axa.com.sg)

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; [Elainesyms@gmail.com](mailto:Elainesyms@gmail.com)

**Subject:** LETTER OF DEMAND FOR: Accident involving vehicle no: OUR REF: SLX 9986 C and YOUR REF: YM 8349 C on 28/12/2021 .

Dear Sir/Mdm,

RE: LETTER OF DEMAND (YOUR REF: YM 8349 C) ACCIDENT DATE: 28/12/2021, OUR REF: SLX 9986 C

We are pleased to attach our letter of demand and documents for the above mentioned matter.

The breakdown are as follows:

Cost of Repair, "As Agreed" (INV: 7049) -----> SGD \$4,400.00

Loss of use (07 days X \$100/days) -----> SGD \$700.00

LTA search fee -----> SGD \$7.49

Surveyor fee BY LKK AUTO CONSULTANTS

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TOTAL SINGAPORE DOLLARS : -----> SGD \$5,107.49

Kindly let us know the claim reference number as well as the contact details of the officer in charge to ease the claim process.

We hope to hear from you soon.

Please contact us if you require further information/assistance.

**Thank You.**

Regards,

Shirley Lim

Tel: 64810555 / 64815652

On Tue, Feb 22, 2022 at 12:24 PM Shirley Lim <[shirley.sym5033@gmail.com](mailto:shirley.sym5033@gmail.com)> wrote:

**RE: Accident involving vehicle no: OUR REF: SLX 9986 C and YOUR REF: YM 8349 C on 28/12/2021 .**

**Motor claim department: (TO CHECK LIABILITY)**

We refer to the above-mentioned accident and your appointed surveyor / adjustor (LKK Auto Consultants Pte Ltd) had done the survey.

Please let us know if the liability is clear within the next 2 days.

If the liability is clear, we had instruction from our owner to have a direct settlement with you.

If you think the liability is otherwise, we shall leave it to the owner to decide his claim.

Kindly let us know the claim reference number and officer in charge to ease the claim process.

Please contact us if you require further information/assistance.

**Thank You.**

Regards,

Shirley Lim

Tel: 64810555 / 64815652