

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 9 June 2022 3:59 PM
To: Bryan Ang (LKKAuto); Jessie Wo; Celine Fong (LKKAuto)
Subject: RE: A/I SMA7623Y & SHD2568D ON 10/02/2022 - O/Ref: MT/1161381-002/JW

Dear Jessie,

According to surveyor, we understand that your market practice for Taxi in more than 2 years is repair by lump-sum basis. But this Taxi model is from parallel importer which the facelift is different with other same model cars from local dealer. Also since this model is the latest Toyota Camry workshop are not able to find used parts in the market at this time. Hence we recommend to repair in part by part basis.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Wednesday, 8 June 2022 12:02 PM
To: Jessie Wo <jessie.wo@income.com.sg>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: A/I SMA7623Y & SHD2568D ON 10/02/2022 - O/Ref: MT/1161381-002/JW

Hi Veron

Please check with surveyor and let me know.
Our ref: CS/INC22001431/Evf3n2

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

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From: Jessie Wo <jessie.wo@income.com.sg>
Sent: Tuesday, 7 June 2022 10:52 pm
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: A/I SMA7623Y & SHD2568D ON 10/02/2022 - O/Ref: MT/1161381-002/JW

Classification: *Restricted*

Dear Celine / Bryan

Attached herewith the survey report of SHD2568A.

The taxi (Toyota Camry) in this case was registered on 01/08/2019 and accident took place on 10/02/2022. Hence, the taxi was 2 years and 6 months old at time of accident.

Please advise why the taxi repair was carried out on part-by-part basis instead of lump sum.

Hope to hear from you soonest possible.

Thanks & Regards

Jessie Wo

Claims Executive
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