Re: LKK/AL\ CMTD2200552/AGC(nr) - NOTICE OF ACCIDENT & PRE-REPAIR SURVEY PROPERTY - OUR REF: TCL.MH.an.50050.22.JDM - ACCIDENT INVOLVING SLR9544B & FBD112R ON 18/12/21 @TIME:08:40 HRS ALONG GALISTAN AVENUE

Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Mon 9/5/2022 2:03 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>;'Teo, Grace' <grace.teo@sompo.com.sg>;'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>;assignments <assignments@lkkauto.com>;SUR <sur@lkkauto.com>

Dear Sir/Madam,

Enclosed documents for your review

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 17 February 2022 11:58 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Marilyn Ho' <marilyn@htapartners.com.sg>

Subject: Re: LKK/AL\ CMTD2200552/AGC(nr) - NOTICE OF ACCIDENT & PRE-REPAIR SURVEY PROPERTY - OUR REF: TCL.MH.an.50050.22.JDM - ACCIDENT INVOLVING SLR9544B & FBD112R ON 18/12/21 @TIME:08:40 HRS ALONG GALISTAN AVENUE

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SLR 9544B on 16/02/2022

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 15 February 2022 9:43 am

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Anil Kumar' <anil@htapartners.com.sg>; 'Chan, Shu Hui Agnes' https://outlook.office.com/mail/id/AAQkAGNIMTQ10DBhLTc0NjYtNGE3OC05NWVkLTMyZWUwMGFhNWIxNAAQAPqqy8gXjU0TIKNBI5GDUNc...

<agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Marilyn Ho' <marilyn@htapartners.com.sg>

 $\textbf{Subject:} \ \ \text{RE: LKK/AL} \ \ \text{CMTD2200552/AGC(nr)} - \text{NOTICE OF ACCIDENT \& PRE-REPAIR SURVEY PROPERTY} - \text{OUR REF: TCL.MH.an.} \\ \text{SUBSECTION OF ACCIDENT INVOLVING SLR9544B \& FBD112R ON } \\ \text{18/12/21 @TIME:} \\ \text{08:40 HRS CONTINUES } \\ \text{OUR PROPERTY OF ACCIDENT INVOLVING SLR9544B & FBD112R ON } \\ \text{18/12/21 @TIME:} \\ \text{08:40 HRS CONTINUES } \\ \text{09:40 MeVING SLR9544B} \\ \text{09:40 MeVING$

ALONG GALISTAN AVENUE

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 16-02-22.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Tuesday, 15 February, 2022 8:09 AM

To: Anil Kumar <anil@htapartners.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; admin-

d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Marilyn Ho <marilyn@htapartners.com.sg>

 $\textbf{Subject:} \ \, \mathsf{LKK/AL} \setminus \mathsf{CMTD2200552/AGC(nr)} - \mathsf{NOTICE} \ \, \mathsf{OF} \ \, \mathsf{ACCIDENT} \ \, \& \ \, \mathsf{PRE-REPAIR} \ \, \mathsf{SURVEY} \ \, \mathsf{PROPERTY} - \mathsf{OUR} \ \, \mathsf{REF:} \\ \mathsf{TCL.MH.an.50050.22.JDM} - \mathsf{ACCIDENT} \ \, \mathsf{INVOLVING} \ \, \mathsf{SLR9544B} \ \, \& \ \, \mathsf{FBD112R} \ \, \mathsf{ON} \ \, 18/12/21 \ \, @\mathsf{TIME:} 08:40 \ \, \mathsf{HRS} \\ \mathsf{HRS} = \mathsf{NOTICE OF} \ \, \mathsf{NOTICE OF} \ \, \mathsf{ACCIDENT} \ \, \mathsf{ACCIDENT} \ \, \mathsf{NOTICE OF} \ \, \mathsf{ACCIDENT} \ \, \mathsf{ACCIDENT \ } \ \, \mathsf{AC$

ALONG GALISTAN AVENUE

Without Prejudice

Our Reference: CMTD2200552/AGC Your Reference: TCL.MH.an.50050.22.JDM

Hi Anil,

We refer to your email reply of 14/02/22 and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

Please be informed that we have yet to receive our insured's accident report.

Aside to LKK AUTO,

Please arrange **Mr. Adrian** to conduct the survey for **SLR9544B** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, Ms. Agnes.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Anil Kumar <anil@htapartners.com.sg>
Sent: Monday, February 14, 2022 5:29 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Marilyn Ho < marilyn@htapartners.com.sg>

Subject: RE: PRI \ CMTD2200552/AGC(nr) - NOTICE OF ACCIDENT & PRE-REPAIR SURVEY PROPERTY - OUR REF: TCL.MH.an.50050.22.JDM - ACCIDENT INVOLVING SLR9544B & FBD112R ON 18/12/21 @TIME:08:40 HRS

ALONG GALISTAN AVENUE

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice Save As To Cost

Dear Sirs,

We refer to your email dated even date.

Our client agrees to appoint Mr Adrian Ling from M/s LKK Auto Consultants to be appointed as the Single Joint Expert (SJE) to finalize the Cost of Repairs in respect of our clients vehicle SLR9544B for the above matter.

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Venue : JD Motorsports Pte Ltd

25 Kaki Bukit Road 4 #06-38 Synergy@KB Singapore 417800

Contact Person: Richard: 90234180

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without

further reference

Best regards,

Anil (Secretary) M/s Hin Tat Augustine & Partners 20 Upper Circular Road #02-10/12 The Riverwalk Singapore 058416

Tel: 6533 0212 ext.258 Direct Fax: 63383536 Fax: 6533 0313

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 14 February 2022 5:07 pm

To: Anil Kumar <anil@htapartners.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Marilyn Ho < marilyn@htapartners.com.sg>

Subject: PRI \ CMTD2200552/AGC(nr) - NOTICE OF ACCIDENT & PRE-REPAIR SURVEY PROPERTY - OUR REF: TCL.MH.an.50050.22.JDM - ACCIDENT INVOLVING SLR9544B & FBD112R ON 18/12/21 @TIME:08:40 HRS

ALONG GALISTAN AVENUE

Our Reference: CMTD2200552/AGC Your Reference: TCL.MH.an.50050.22.JDM

Date: 14/02/2022

Without Prejudice
EMAIL ONLY
OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S HIN TAT AUGUSTINE & PARTNERS

Dear Anil,

ACCIDENT INVOLVING FBD112R & SLR9544B ON 18.12.2021

We refer to your Notice of Accident dated 14/02/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
FormTeam Consultancy	Frankie Pang	
LKK Auto Consultants	Adrian Ling	
	Kenneth Kong	

	Marcus Chua	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Anil Kumar <anil@htapartners.com.sg>
Sent: Monday, February 14, 2022 2:38 PM

To: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>

Cc: Marilyn Ho < marilyn@htapartners.com.sg>

Subject: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY PROPERTY - YOUR REF: FBD112R & OUR REF: TCL.MH.an.50050.22.JDM - ACCIDENT INVOLVING SLR9544B & FBD112R ON 18/12/21 @TIME:08:40 HRS

ALONG GALISTAN AVENUE

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice Save As To Cost Dear Sir,

ACCIDENT INVOLVING SLR9544B & FBD112R ON 18/12/21 @TIME:08:40 HRS ALONG GALISTAN AVENUE

We are instructed to notify you of the above-mentioned road traffic accident which involves our client's vehicle registration number <u>SLR9544B</u> and vehicle registration number <u>FBD112R</u> driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do t receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards, Anil (Secretary) M/s Hin Tat Augustine & Partners 20 Upper Circular Road #02-10/12 The Riverwalk Singapore 058416

Tel: 6533 0212

Direct Fax: 63383536

Fax: 63383536