

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 14 February, 2022 4:02 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: OUR REF: SNM22D201052/C02/GBD7209A/LEEPG & YOUR REF. SMC937C TO CONDUCT PRS
Attachments: bill - 2022-02-14T160131.611.pdf

[Strictly Confidential]

Hi LKK

Attached OI SAS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Lee Peng Geok
Sent: Monday, 14 February 2022 4:00 pm
To: 'Ms Goh' <msgoh@iaconsultingsg.com>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Emma Wong <emma@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>
Subject: RE: OUR REF: SNM22D201052/C02/GBD7209A/LEEPG & YOUR REF. SMC937C TO CONDUCT PRS

Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

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Best Regards,
Cecilia Lee
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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Monday, 14 February 2022 3:57 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Emma Wong <emma@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>
Subject: RE: OUR REF: SNM22D201052/C02/GBD7209A/LEPG & YOUR REF. SMC937C TO CONDUCT PRS

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Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 14.02.2022
However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you

Best regards
Ms Goh

----- On Mon, 14 Feb 2022 15:46:06 +0800 **Cecilia Lee Peng Geok**
<cecilia.lee@sg.cntaiping.com> wrote -----

Without Prejudice

Our reference: OUR REF: SNM22D201052/C02/GBD7209A/LEEPG

Your reference: SMC937C

Dear Sirs,

We refer to your email of 14/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Natalie Leong <natalie.leong@sg.cntaiping.com>

Sent: Monday, 14 February 2022 3:36 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; msgoh@iaconsultingsg.com

Subject: OUR REF: SNM22D201052/C02/GBD7209A/LEEPG & YOUR REF. SMC937C TO CONDUCT PRS

Without Prejudice
via email only

Dear Cecilia

Please refer to the below email.

Please **conduct PRS SMC937C** soonest possible.

Please contact our claims department Cecilia Lee at 6389 6530, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Monday, 14 February 2022 1:54 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Emma Wong <emma@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>
Subject: ACCIDENT INVOLVING SMC937C AND GBD7209A ALONG SERANGOON ROAD ON 11.02.2022

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Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Ms Goh
For and On behalf of ECO Automobile claims & Repair Pte Ltd
+65 6385 1171