Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 14 February, 2022 3:53 PM **To:** Assessment Dept; 'assignments'

Cc: Claims Dept of CTI; Claims Dept; Joseph Koh; sur@lkkauto.com

Subject: RE: SNM22D201046/C02/GBH691P/TANKL / RE: Accident involving SJJ 335 M &

GBH 691 P on 11/02/2022 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

Dear Dennis,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Please forward a copy of your client's accident report.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Monday, February 14, 2022 3:35 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh

<claims@bifrostauto.com>

Subject: Re: SNM22D201046/C02/GBH691P/TANKL / RE: Accident involving SJJ 335 M & GBH 691 P on 11/02/2022

(PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,
Dear Sir / Mdm,
Kindly assign LKK to conduct the survey.
NOTE: Vehicle not in yet
Thank you.
Regards,
Dennis Ting Motor Claims Department Tel: 9385 5409
The contents of this document apply to vehicle damages only. All personal injuries and damages arisin therefrom are excluded from the ambit and application of this document.
On Mon, 14 Feb 2022 at 13:04, Tan Kah Leong (KahLeong. Tan@sg. cntaiping. com) wrote: Without Prejudice
Dear Dennis,
We refer to your email below.
Please see attached and let us know if you agree with SJE.
Thank you.
NOTICE:
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Regards

Tan Kah Leong

Assistant Executive

Claims Department

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From: Claims Dept of CTI (claimsdept@sg.cntaiping.com)

Sent: Monday, February 14, 2022 12:21 PM

To: Assessment Dept <assessment ral@bifrostauto.com>; Tan Kah Leong KahLeong.Tan@sg.cntaiping.com Com Claims Dept Claims Dept of CTI (claims dept dags artaining are)

<cl>
<cl>
dimsdept@sg.cntaiping.com

Subject: O/R: SNM22D201046/C02/GBH691P/TANKL / RE: Accident involving SJJ 335 M & GBH 691 P on 11/02/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SJJ335M. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平 狮城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Friday, 11 February 2022 5:37 pm

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>

Cc: Claims Dept <<u>claims_rar@bifrostauto.com</u>>; Joseph Koh <<u>claims@bifrostauto.com</u>> **Subject:** Accident involving SJJ 335 M & GBH 691 P on 11/02/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, CHIN ZHEN YU, LEONARD to notify you of the aforesaid accident involving our client's vehicle SJJ335M and your insured's vehicle GBH691P on 11/02/2022 at 1625HRS along S(543275) CARPARK GANTRY

This serves as a **NOTICE** that we are claiming against GBH691P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki

Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims-rar@bifrostauto.com

VEH IN (Date & Time) : 11/02/2022

PRS ARRANGEMENT (Date & Time) : 14/02/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409