

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Monday, 14 February, 2022 3:50 PM  
**To:** Billy; Suann; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D201051/C02/SLZ9903G/CHNGPW / FW: TP CLAIMS - SLG9228Y AGAINST SLZ9903G DOA 10/02/2022

### Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Billy <billy@movva.com.sg>  
**Sent:** Monday, February 14, 2022 3:50 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** RE: SNM22D201051/C02/SLZ9903G/CHNGPW / FW: TP CLAIMS - SLG9228Y AGAINST SLZ9903G DOA 10/02/2022

Mohd Taufikh (LKK)

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**From:** Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

**Sent:** 14 February 2022 14:52

**To:** [nitha@nova.com.sg](mailto:nitha@nova.com.sg); Suann; 'Billy'

**Cc:** Claims Dept of CTI

**Subject:** RE: SNM22D201051/C02/SLZ9903G/CHNGPW / FW: TP CLAIMS - SLG9228Y AGAINST SLZ9903G DOA 10/02/2022

Without Prejudice, Save as to Costs

Our reference: SNM22D201051 C02/SLZ9903G /Chngpw

Your reference: SLG9228Y

Dear Sirs

ACCIDENT INVOLVING SLZ9903G & SLG9228Y ON 10/02/2022

We refer to your email of 14/02/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Thank you.

Adeline Chng  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, February 14, 2022 2:28 PM

**To:** [nitha@nova.com.sg](mailto:nitha@nova.com.sg); Suann <[suann@nova.com.sg](mailto:suann@nova.com.sg)>; 'Billy' <[billy@nova.com.sg](mailto:billy@nova.com.sg)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201051/C02/SLZ9903G/CHNGPW / FW: TP CLAIMS - SLG9228Y AGAINST SLZ9903G DOA 10/02/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SLG9228Y.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Nitha <[nitha@moval.com.sg](mailto:nitha@moval.com.sg)>  
**Sent:** Saturday, 12 February 2022 11:29 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [billy@moval.com.sg](mailto:billy@moval.com.sg); 'Suann' <[suann@moval.com.sg](mailto:suann@moval.com.sg)>  
**Subject:** TP CLAIMS - SLG9228Y AGAINST SLZ9903G DOA 10/02/2022

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Dear All,

Kindly please advise officer in charge and assign surveyor to survey SLG9228Y on 14/02/2022 Monday at Fan Yoong.

Best Regards,  
*Nitha*  
Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

