

## Meng Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Monday, 14 February, 2022 3:36 PM  
**To:** Admin A; Summer Lee (LKK Auto)  
**Subject:** RE: SNM22D201050/C02/PC3493K/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMY1320J AND YOUR INSURED VEHICLE PC3493K ON 12.02.2022

Hi Team

Please arrange PRS.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Elmer Alfonso <elmer@tanchong.com>  
**Sent:** Monday, February 14, 2022 2:12 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Hamzah <hamzah\_saad@tanchong.com>  
**Subject:** Re: SNM22D201050/C02/PC3493K/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMY1320J AND YOUR INSURED VEHICLE PC3493K ON 12.02.2022

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1. MARCUS CHUA
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Elmer M. Alfonso  
Service Executive  
19 Ubi Road 4  
Singapore 408623  
TEL: 67038691 HP: 96450084  
Email: [elmer@tanchong.com](mailto:elmer@tanchong.com)

**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Monday, February 14, 2022 1:58 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>

**Subject:** FW: SNM22D201050/C02/PC3493K/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMY1320J AND YOUR INSURED VEHICLE PC3493K ON 12.02.2022

Hi Team

We refer to your email of 14/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

**Chee So Chow**

Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, February 14, 2022 1:37 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com); Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201050/C02/PC3493K/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMY1320J AND YOUR INSURED VEHICLE PC3493K ON 12.02.2022

Without Prejudice

Dear So Chow,

Please conduct PRS for SMY1320J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Chee So Chow 63896176.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Saturday, 12 February 2022 2:28 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE SMY1320J AND YOUR INSURED VEHICLE PC3493K ON 12.02.2022

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Dear Sir/Ma'am,

Prior the above, my client wishes to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 16.02.2022.

Attached file are the workshop estimate and GIA report.

Best Regards,

Elmer M. Alfonso  
Service Executive

19 Ubi Road 4  
Singapore 408623  
TEL: 67038691 HP: 96450084  
Email: [elmer@tanchong.com](mailto:elmer@tanchong.com)

