

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 5 April 2022 11:49 AM
To: 'Cecilia Lee Peng Geok'; SUR
Cc: 'Tan Chew Chik Jacqueline'
Subject: RE: OUR REF: SNM22D200880/C02/SKL9193Z/TANCHC & YOUR REF: SJD5756E, TO CONDUCT PRS AND REVERT LIABILITY
Attachments: SJD5756E IA.pdf

Dear Cecilia,

Enclosed herewith preliminary advice of SJD 5756E.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA RUSH 1.5X A.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 14 February 2022 3:43 PM

To: 'Cecilia Lee Peng Geok' <cecilia.lee@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Tan Chew Chik Jacqueline' <jacqueline.tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D200880/C02/SKL9193Z/TANCHC & YOUR REF: SJD5756E, TO CONDUCT PRS AND REVERT LIABILITY

Dear Cecilia,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 14 February, 2022 3:23 PM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D200880/C02/SKL9193Z/TANCHC & YOUR REF: SJD5756E, TO CONDUCT PRS AND REVERT LIABILITY

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

OIC – Jacqueline Tan

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Monday, 14 February 2022 3:15 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D200880/C02/SKL9193Z/TANCHC & YOUR REF: SJD5756E, TO CONDUCT PRS AND REVERT LIABILITY

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Hi ,

WE choose Kenneth for the surveyor.
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 14 February 2022 3:06 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Cc: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D200880/C02/SKL9193Z/TANCHC & YOUR REF: SJD5756E, TO CONDUCT PRS AND REVERT LIABILITY

Without Prejudice

Our reference: SNM22D200880/C02/SKL9193Z/TANCHC

Your reference: SJD5756E

Dear Sirs,

We refer to your email of 14/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Natalie Leong <natalie.leong@sg.cntaiping.com>
Sent: Monday, February 14, 2022 2:52:25 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; zila@ahlimmotor.com.sg
<zila@ahlimmotor.com.sg>
Subject: OUR REF: SNM22D200880/C02/SKL9193Z/TANCHC & YOUR REF: SJD5756E, TO CONDUCT PRS AND REVERT LIABILITY

Without prejudice
via email only

Dear Jacqueline

Please refer to the below email.

Please conduct PRS SJD5756E soonest possible.

Please contact our claims department Jacqueline Tan, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Monday, 14 February 2022 1:49 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Subject: ARRANGE SURVEY – OUR INSURED SJD5756E & YOUR INSURED SKL9193Z DOA: 06/02/2022

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Hi Claim Team,

Please kindly arrange survey.

Note: Vehicle not in – To be arrange.

Aside: Please kindly advise the liability.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170