

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 31 May 2022 9:15 AM
To: 'TeamAuto Pro'
Cc: Admin A
Subject: RE: LOD - Our Ref: SKG 8500D and Your Ref: GBF 8327A (AIG) / DOA: 29-01-2022
Attachments: TP LOA.pdf; DV_SKG 8500D.pdf

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at a global sum of **\$2,000.00(all-in)**.

Please duly sign the **DV** enclosed and **return together with a clearer/completed authorisation to act to us (LKK)** for our necessary action.

Thank you

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Thursday, 5 May 2022 3:17 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - Our Ref: SKG 8500D and Your Ref: GBF 8327A (AIG) / DOA: 29-01-2022

Dear Hsiao Tong,

Without Prejudice

We have further spoken to our client and in consideration of the absence of evidence, we are agreeable to 50/50 liability. However, we cannot agree to your offered quantum of \$1900.00.

COR agreed with SJE is \$3210 Including GST - After 50% liability = \$1605.00
LOU 9 Days (2 Days PRS 14/15 Jan + 6 Repair Days Agreed + 1 Sunday (16 Jan) x \$80 (according to Protocol) - After 50% liability = \$360
Towing \$90 - After 50% liability = \$45
LTA \$7.45
Total: \$2017.45

Based on the above, which in our opinion, is fair and reasonable hence our best compromise is \$2000.00 (all-in).

Kindly review for the sake of an amicable settlement. Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Apr 1, 2022 at 3:39 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$1,900.00(all-in)** towards your client's claim.

Please confirm acceptance.

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Best Regards,

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Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Tuesday, 15 March 2022 3:42 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - Our Ref: SKG 8500D and Your Ref: GBF 8327A (AIG) / DOA: 29-01-2022

Dear Hsiao Tong,

We have no AVF available. However, client had provided the attached scene photos to confirm he was stationary in the parking lot when the collision occurred. Your insured had shifted immediately upon collision, one of the photos attached showed your insured's position after collision.

Further, pls informed that we are in the mid of amending client's GIA report timing and will forward you the revised copy once available our end.

Thank you.

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Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

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Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Feb 28, 2022 at 9:03 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AIG instruction, we would like to request for evidence (ie: video footage/ scene photos / PIR) for our necessary action.

Furthermore, kindly assist to get your client to amend time of accident in his GIA report. Based on your client's police report, the time of accident was at 18:05hrs.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Saturday, 26 February 2022 4:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - Our Ref: SKG 8500D and Your Ref: GBF 8327A (AIG) / DOA: 29-01-2022

BY EMAIL

WITHOUT PREJUDICE

Our Ref: SKG 8500D
Your Ref: GBF 8327A

Dear Hsiao Tong,

Accident Involving: SKG 8500D and GBF 8327A

Date of Accident: 29 January 2022

Location of Accident: 967 Jurong West Multi Storey Carpark

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair Inc. GST	\$ 3,210.00 \$3000 COR Agreed + \$210 GST 7%
Add Loss of Use	\$ 1,080.00 9 DAYS : 2 Days PRS (14/15 Jan) + 6 Repair Days Agreed + 1 Sunday (16 Jan)
Total	\$ 4,290.00
Add Tow Fee	\$ 90.00
Add Search Fee	\$ 7.45
GRAND TOTAL	\$ 4,387.45

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **Summer (LKK Auto)** <admin-d@lkkauto.com>

Date: Mon, Feb 14, 2022 at 2:04 PM

Subject: RE: 2 Days notice: SKG 8500 D (Our ref) and GBF 8327 A (your ref) 3rd Party AIG DOA 29/01/2022

To: TeamAutoPro North <teamautop1@gmail.com>, AIG Claim <ClaimsDocManagement@aig.com>, AIG PRS Survey <aigsgp_claimssurvey@aig.com>, Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>, Admin A <admin-a@lkkauto.com>, assignments <assignments@lkkauto.com>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: TeamAutoPro North <teamautopl@gmail.com>
Sent: Monday, 14 February, 2022 1:39 PM
To: AIG Claim <ClaimsDocManagement@aig.com>; AIG PRS Survey <aigsgp_claimssurvey@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Subject: 2 Days notice: SKG 8500 D (Our ref) and GBF 8327 A (your ref) 3rd Party AIG DOA 29/01/2022

Dear Sir/Madam,

**Road Traffic Accident Involving SKG 8500 D (Our Ref) and GBF 8327 A (Your Ref)
Dated 29 January 2022, Time 2207 HRS**

@ Blk 967 Jurong West Multi storey carpark

We represent our client; Ace Car Rental Pte Ltd, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SKG 8500 D and your insured's vehicle registration number: GBF 8327 A.

Enclosed herewith a copy of the Singapore Accident Statement filed for your reference.

For efficiency purposes, we are agreeable with the appointment of **LKK Auto Consultants Pte Ltd** as the SJE for subject claim. Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.



The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

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Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722