## **Shiau Chan (LKKAuto)**

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

**Sent:** Monday, 9 May 2022 1:17 PM **To:** Shiau Chan (LKKAuto); SUR

Cc: LEE KATIE

**Subject:** RE: Pre- Notification for vehicle PC9145B

## M11D14702202

### **Notice**

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

# **Josephine Wong**

Executive Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, May 9, 2022 12:01 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>; SUR < sur@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: Pre- Notification for vehicle PC9145B

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Kindly provide us the claim reference of above mentioned.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 14 February 2022 3:01 PM

To: 'WONG JOSEPHINE' < josephinewong@uoi.com.sg>; SUR < sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: Pre- Notification for vehicle PC9145B

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Monday, 14 February, 2022 1:17 PM

To: sur@lkkauto.com; assignments@lkkauto.com

Cc: claims@ktgroup.com.sg; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: Pre- Notification for vehicle PC9145B

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle.

Details of survey as email below. Thanks

### **Notice**

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# **Josephine Wong**

Executive Claims



Serving Singapore since 1971

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From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>

Sent: Monday, February 14, 2022 1:12 PM

**To:** WONG JOSEPHINE < <u>josephinewong@uoi.com.sg</u>> **Subject:** RE: Pre- Notification for vehicle PC9145B

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Hi Josephine,

Kindly assign LKK Auto Consultant as the appointed surveyor.

Thank you.

Kai

**KT Garage Pte Ltd** 



HP: +65 8499 3326

Office: +65 6555 2909 Fax: 6841 7181 Address: Auto Bay@ Kaki Bukit Avenue 6 Entrance 'A' #01-04 Singapore 417883

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Friday, 11 February 2022 2:15 pm

To: claims@ktgroup.com.sg

Subject: RE: Pre- Notification for vehicle PC9145B

Without Prejudice

Dear Kai

We propose LBS Auto Consultants, if you do not agree, kindly choose from our lists of surveyors.

## **Notice**

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## **Josephine Wong**

Executive Claims



Serving Singapore since 1971

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: <a href="mailto:claims@ktgroup.com.sg">claims@ktgroup.com.sg</a>

Sent: Friday, February 11, 2022 1:41 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Subject: Pre- Notification for vehicle PC9145B

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

### ACCIDENT INVOLVING OUR CLIENT'S VEHICLE PC9145B AND YOUR INSURED'S VEHICLE GBE7569E ON 06/02/2022

We refer to the above matter

Our client's vehicle will be ready for survey. Please send us list of surveyors under your panel

Failing which we shall proceed with the repair after the expiry of 48 hours notice.

### Kai KT Garage Pte Ltd



HP: +65 8499 3326

Office: +65 6555 2909 Fax: 6841 7181 Address: Auto Bay@ Kaki Bukit Avenue 6 Entrance 'A' #01-04 Singapore 417883

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