



**WITHOUT PREJUDICE**

Our ref: LTP02022/011 (GBH 5371 E)

Date : 1 June 2022

Your ref: CC6/CTI22001384/ea3

Attention To: Ms Asher Sng (From LKK Auto Consultants Pte Ltd)

Insurance Company: CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING GBH 5371 E & YQ 3695 P ON 10.02.2022

We refer to the abovementioned matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above Road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Proforma Invoice no. <u>SO58561</u>	<input type="checkbox"/> Original survey report _____ copies of photographs
<input type="checkbox"/> GIA report / police report / <del>police result</del>	<input checked="" type="checkbox"/> Original rental receipt & agreement
<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> LTA search receipt

Survey was done by Insurance instruction by LKK on 16 May 2017.

As a result of the accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows :-

1 ] Cost of repair (inclusive of GST)	\$	5,189.50
2 ] Rental fee	\$	984.40
3 ] LTA Search fee	\$	7.45
Total	\$	<u>6,181.35</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Yours faithfully

**Mandy Lim**

Email: [mandy@ltm.sg](mailto:mandy@ltm.sg)

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893

Fax:65-64589127

Email: [mandy@LTM.sg](mailto:mandy@LTM.sg)

Website : [www.LTM.sg](http://www.LTM.sg)

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

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To Whom It May Concern

**AUTHORIZATION TO ACT**

I/We, SONGLILAI TRADING ENTERPRISE PTE LTD ('the third party Claimant')  
of BLK 171 KAMPONG AMPAT #01-01 KA FOODLINK SINGAPORE 368330  
(Address) Owner of GBH 5371 E (vehicle number) hereby authorize LIM TAN  
MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for  
repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number GBH  
5371 E that was damaged pursuant to the accident which occurred on 10-Feb-22  
(date) Along GLENEAGLES HOSPITAL LOADING AND UNLOADING BAY  
(locate on) involving vehicle number YQ 3695 P (the accident').

I/We further authorize the workshop to settle my above mentioned claim  
in a Manner that they deem fit and the workshop is further authorized to receive  
Payment further to settlement of my claim with payment cheque/s being made In  
favour of the workshop.

Dated this 09th (day ) of MARCH (month) 2022 (year)



*Shahin*

Signed By ' the third party claimant '



*[Signature]*

Signed By ' the workshop '

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00119112101 Claim No : SNM22D201039/C02/YQ3695P/THAMYL

Claimant : SONGLILAI TRADING ENTERPRISE PTE LTD

Amount : S\$5,796.15  
DOLLARS FIVE THOUSAND SEVEN HUNDRED NINETY SIX AND CENTS  
FIFTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBH 5371E  
Insured Vehicle No. : YQ 3695P

Date of Loss : 10/02/2022  
Place of Accident : GLENEAGLES HOSPITAL LOADING AND UNLOADING BAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MONZONE AIR-CONDITIONING PTE LTD  
Driver Name : HASHIM AMIR HAMZAH BIN ROMLEY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,189.50
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	599.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	5,796.15

Claimant Name : SONGLILAI TRADING ENTERPRISE PTE LTD

NRIC NO : 199902146Z

Signature : X

*Mogey me 10/2/22*



Date :

07/09/2022

Provide always that this discharge of our client's claim  
For the damages relating to the damage to our client's  
Vehicle shall not prejudice or effect or preclude our  
Client from making a further for our client's personal  
Injuries sustained in the same accident



LIM TAN MOTOR PTE LTD  
林陳摩哆私人有限公司

Company's Registration No.: 199307277D  
GST Registration No.: M2-0119086-0

Branch  
(Warranty and Performance) Blk 9 Sector C #01-38/40/42  
Sin Ming Industrial Estate, Singapore 575644  
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65  
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop  
Blk 176 Sin Ming Drive #03-09/10/06  
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)  
Fax: +65 6458 9127  
Email: sales@LTM.sg

WWW.LTM.SG

SONGLILAI TRADING ENTERPRISES PTE LTD- CLAIMS

TAX INVOICE

ATTN : MOTOR CLAIMS DEPT  
TEL :  
FAX :  
A/C NO. : 30S0/492

MILEAGE :  
W.O NO. : SO58561  
CAR NO. : GBH5371E  
MAKE : TOYOTA  
MODEL : DYNA

NO : INV59295  
DATE : 07-09-2022  
TERMS : 30 DAYS  
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT	4,850.00		4,850.00

SINGAPORE DOLLARS : FIVE THOUSAND ONE HUNDRED EIGHTY NINE AND FIFTY CENTS ONLY

REMARKS: LTM REF NO. LTP022022/011 DOA 10.02.2022	TOTAL QTY: 1.00	SUBTOTAL 4,850.00
		DISCOUNT 0.00
		TOTAL 4,850.00
		GST 7 % 339.50
		NET 5,189.50
		Deposit 0.00
		Balance 5,189.50

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction



Company Name: Songblair Trading Enterprise Pte Ltd TAX INVOICE: **6167**  
Vehicle No: 4BH 3063 M. Date: 19/3/2022  
Area For Repair: ☐ Cabin Aircon ☐ Engine ☐  
☐ Freezer ☐ Warranty Repair ☐  
☐ Freezer Standby / Other ☐ Rework ☐

Compressor	Qty	SGD	Thermostat	Qty	SGD	Compressor Oil Change	Qty	SGD
Magnetic Coil 12 / 24 v			Sensor Temp / Def			Cabin / Freezer		
Suction Hose			Cooling Coil			Chemical Clean Condenser & Coil		
Discharge Hose			Orifice			Flush System with N2		
Liquid Hose			Controller			Checking Wiring Fault		
Oil Separator			Relay 12 / 24v			Welding & brazing of Copper Pipe		
Evap. Fan Motor 12 / 24 v			H/P & LP Switch			Welding & Remove broken bolt		
Condenser Fan Motor 12/24v			Fan Blade ( Propeller)			from engine block		
Drier			Oil Filter			Engine Oil		
Expansion Valve			Air Filter			Refill Of Gas (R22/R134A/R404)		
Standby Suction Hose			Fuel Filter			General Servicing		
Standby Discharge Hose			Water Pump			Freezer / Cabin / Engine		
Cabin Compressor Belt			Water Hose			Labour Charge		
Freezer Comp. Belt			Drain Hose			<u>Van Truck</u> ✓ <u>920-00</u>		
Standby Belt			Plastic Curtain (Rear / Side)			<u>16-3-22 to 19-3-22</u> ✓ ✓		
Alternator Belt			Freezer Room Light			<u>( 4 Days )</u> ✓ ✓		
Idler pulley			Battery					
Bearing			Alternator 12 / 24 v					
Idler Pulley Adjuster								
Compressor Bracket								
Evap. Carbon Brush								
Condenser								

Other / Additional :

Sub - Total: S\$	<u>920-00</u>
GST 7% : S\$	<u>64-40</u>
Total Amount : S\$	<u>984-40</u>

Acknowledge Accept & Agree to the Agreement  
Goods Received in Good Order And Condition



Company's Stamp & Signature

*[Signature]*

INV 6167

COOLMAN REFRIGERATION PRIVATE LIMITED

*[Signature]*  
Authorized Signature

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Feb 2022 / 12:04:11

Receipt Date/Time : 12 Feb 2022 / 12:04:11

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220212-000959

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - YQ3695P				
As at 10 Feb 2022/07:35:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YQ3695P Enquiry Fee 20220212115623064889	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
419031XXXXXX7458		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 28 February 2022 5:42 PM  
**To:** michelle\_yeoh@monzone-aircon.com  
**Subject:** ACCIDENT INVOLVING YQ 3695P AND GBH 5371E ON 10/02/2022

**Our Ref: CC6/CTI22001384/ea3**

28 FEB 2022

**MONZONE AIR-CONDITIONING PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING YQ 3695P AND GBH 5371E ON 10/02/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



## Asher Sng (LKKAUTO)

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**From:** Pauline Tham <Pauline.Tham@sg.cntaiping.com>  
**Sent:** Friday, 2 September 2022 10:08  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D201039/C02/YQ3695P/THAMYL / FW: Direct Settlement - Accident Involving YQ3695P (OI : CTI - TBA) and GBH5371E (TP : LKK REF - CC6/CTI22001384/Kea3) on 10/02/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Asher

Please proceed.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, August 10, 2022 11:32 AM  
**To:** Pauline Tham <Pauline.Tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D201039/C02/YQ3695P/THAMYL / FW: Direct Settlement - Accident Involving YQ3695P (OI : CTI - TBA) and GBH5371E (TP : LKK REF - CC6/CTI22001384/Kea3) on 10/02/2022

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Hi Pauline,

We refer to the email dated 05.07.2022.



Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Tuesday, 5 July 2022 14:58

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [MANDATE REQUEST] RE: SNM22D201039/C02/YQ3695P/THAMYL / FW: Direct Settlement - Accident Involving YQ3695P (OI : CTI - TBA) and GBH5371E (TP : LKK REF - CC6/CTI22001384/Kea3) on 10/02/2022

Your ref : SNM22D201039/C02/YQ3695P/THAMYL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**LIM TAN MOTOR PTE LTD**" at **\$5,796.15 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 9,503.37	\$ 5,189.50
2. Loss of Rental (4days x \$230)	\$ 984.40	\$ 599.20 (4days x \$140)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 10,495.22	<b>\$ 5,796.15</b>

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05.07.2022 is only for mandate purpose.

**For your approval please.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, 20 March 2022 20:57

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D201039/C02/YQ3695P/THAMYL / FW: Direct Settlement - Accident Involving YQ3695P (OI : CTI - TBA) and GBH5371E (TP : LKK REF - CC6/CTI22001384/Kea3) on 10/02/2022

Dear Pauline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

**Sent:** Wednesday, February 16, 2022 2:48 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D201039/C02/YQ3695P/THAMYL / FW: Direct Settlement - Accident Involving YQ3695P (OI : CTI - TBA) and GBH5371E (TP : LKK REF - CC6/CTI22001384/ea3) on 10/02/2022

[Confidential]

Hi Mei Kwan

Insured report attached for your view.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, February 14, 2022 5:33 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201039/C02/YQ3695P/THAMYL / FW: Direct Settlement - Accident Involving YQ3695P (OI : CTI - TBA) and GBH5371E (TP : LKK REF - CC6/CTI22001384/ea3) on 10/02/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D201039/C02/YQ3695P/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909



DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 14 February 2022 2:56 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YQ3695P (OI : CTI - TBA) and GBH5371E (TP : LKK REF - CC6/CTI22001384/ea3) on 10/02/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Lim Tan Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*