

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 14 February, 2022 10:29 AM
To: Nancy Lam; assignments; SUR
Cc: Corene Chong; Celeste Ng; Hui Ting Tang; Claims Dept of CTI
Subject: RE: SNM22D201033/C02/SLM9355G/TANCHC / FW: Our client's vehicle no.SJZ3919A (EMS); Your insured's vehicle no. SLM9355G (CHINA) DOA 10/02/2022 - PRI
Attachments: E M Auto - Pre-Repair Notice (CHINA)(SJZ3919A).pdf; DRAFT REPORT.pdf

WITHOUT PREJUDICE

SAVE AS TO COST

Dear Nancy,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS as follow:

Venue: E M SOLUTION PTE LTD
Address: 160, Sin Ming Drive
Sin Autocity, #03-18/19
Singapore 575722
Contact: Jojo/Sirina @ 6456 0226

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Monday, 14 February 2022 10:20 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

Subject: SNM22D201033/C02/SLM9355G/TANCHC / FW: Our client's vehicle no.SJZ3919A (EMS); Your insured's vehicle no. SLM9355G (CHINA) DOA 10/02/2022 - PRI

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Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Jacqueline

1. We refer to your email as below
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- | | |
|---------------------|---|
| 1) Dave Chang | Sincere Appraisal Services |
| 2) Ong Ah Keng Kent | KTO Automobile Assessors |
| 3) Alan Cheong | CL Appraiser Pte Ltd |
| 4) Yap Teck Chye | MC-Coy Appraiser Pte Ltd |
| 5) Andrew How | Prominent Appraiser Services |
| 6) Marc Ananda | United Appraisal and Management Pte Ltd |
| 7) Dennis Yap | PAL'S Appraiser Pte Ltd |
| 8) Yap Teck Lee | LCW Appraiser Pte Ltd |
| 9) Dixon Yeo | Treasure Appraiser Pte Ltd |
| 10) T.T. Rajan | ST Appraisal Services |

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 14 February 2022 10:15 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; nancy@crossbordersllc.com; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

Subject: RE: SNM22D201033/C02/SLM9355G/TANCHC / FW: Our client's vehicle no.SJZ3919A (EMS); Your insured's vehicle no. SLM9355G (CHINA) DOA 10/02/2022 - PRI

Without Prejudice

Our reference: SNM22D201033/C02/SLM9355G/TANCHC

Your reference: SJZ3919A

Dear Sirs,

ACCIDENT INVOLVING SLM9355G & SJZ3919A ON 10/02/2022

We refer to your email of 11/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 14 February 2022 10:08 AM

To: nancy@crossbordersllc.com; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>;

Tang Hui Ting <huiting@crossbordersllc.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201033/C02/SLM9355G/TANCHC / FW: Our client's vehicle no.SJZ3919A (EMS); Your insured's vehicle no. SLM9355G (CHINA) DOA 10/02/2022 - PRI

Without Prejudice

Save as to costs

Dear Jacqueline,

Please conduct PRS for SJZ3919A.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Friday, 11 February 2022 2:04 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

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Dear Sirs

1. Please find attached our PRI notice dated 11 FEB 2022 for your kind attention

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

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