

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Saturday, 12 February, 2022 5:39 PM
To: Yenny Teo; Tan Kah Leong; Admin A; assignments@lkkauto.com
Cc: Hiap Lek Automobile Trading
Subject: FW: O/R: SNM22D200918/C02/GBK8159S/TAYHP / FW: PRE-REPAIR INSPECTION - Your Ref: GBK 8159S; Our Ref: 22-A14-12975-VL.jp.yt;

Dear Sir/Mdm (LKK),

Please assist to get your surveyors to liaise with HIAP LEK to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Yenny Teo <yenny@legaloptions.biz>
Sent: Friday, 11 February 2022 5:51 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Hiap Lek Automobile Trading <hiaplek@hotmail.com>
Subject: Re: O/R: SNM22D200918/C02/GBK8159S/TAYHP / FW: PRE-REPAIR INSPECTION - Your Ref: GBK 8159S; Our Ref: 22-A14-12975-VL.jp.yt;

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In view of the current pandemic Covid-19 situation, we are encouraged to impose tighter workplace measures. Therefore, we are required to adopt a telecommuting policy for our practice. As such, all correspondences, discharge vouchers and documents shall be forwarded and/or submitted by way of softcopy only.

Dear Kah Leong,

Our client rejected your list of surveyors.

We provide you herewith our client's list of surveyor: -

1. **PAR Automotive Consultancy**
Contact Person: B J Loi
Contact Number: 94882266
2. **Carlink Consultancy**
Contact Person: Mr Ng Kong Heng Patrick
Contact Number: 97943298
3. **Pro-Options Services**
Contact Person: Jayson Liaw Leong San
Contact Number: 90610543

Your said surveyor may contact Mr Ong Han Wei at 9660 1347, M/s Hiap Lek Automobile Trading at 160 Sin Ming Drive #05-17, Sin Ming Autocity, (S)575722.

*If we do not hear from you within 2 days of this email, our clients shall deem that you have agreed that the surveyor appointed by our clients shall be our single joint expert for this matter.

Thanks and regards,

Yenny

Junior Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2805 Fax (65) 6438-8275

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On Fri, Feb 11, 2022 at 5:33 PM Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Yenny,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Yenny Teo <yenny@legaloptions.biz>

Sent: Friday, 11 February 2022 5:20 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: wing foo Motor <hiaplek@hotmail.com>

Subject: Re: O/R: SNM22D200918/C02/GBK8159S/TAYHP / FW: PRE-REPAIR INSPECTION - Your Ref: GBK 8159S;
Our Ref: [22-A14-12975-VL.jp.yt](#);

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Dear Irene,

We refer to our email dated 08/02/2022 regarding the PRI for motor vehicle No. GBB 6935D.

Please be informed that we have yet to hear from you regarding your proposed list of surveyors. We also note that our client has not been contacted by your surveyor till date.

As such, our client's repairer will proceed to carry out the repairs accordingly.

Thanks and regards,

Yenny

Junior Legal Secretary

LEGAL OPTIONS LLC

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On Wed, Feb 9, 2022 at 10:07 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for **GBB6935D**.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Yenny Teo <yenny@legaloptions.biz>
Sent: Tuesday, 8 February 2022 12:41 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Pinky Wong <pinky@legaloptions.biz>; wing foo Motor <hiaplek@hotmail.com>
Subject: PRE-REPAIR INSPECTION – Your Ref: GBK 8159S; Our Ref: [22-A14-12975-VL.jp.yt](#);

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Dear Sirs,

**CLAIMANT: RH SYNERGY(S) PTE LTD
ACCIDENT INVOLVING GBB 6935D AND GBK 8159S ALONG PIONEER CIRCLE
(TOWARDS AYE) ON 07/02/2022**

We are instructed by **M/S RH SYNERGY(S) PTE LTD** to notify you of a road traffic accident on **7TH FEBRUARY 2022** at about **20:40 HOURS ALONG PIONEER CIRCLE (TOWARDS AYE)** involving our client's vehicle and vehicle registration number **GBK 8159S** driven by your insured at the material time.

A copy of our client's accident report is attached herewith for your attention.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thanks and regards,

Yenny

Junior Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2805 Fax (65) 6438-8275

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