

Elaine (LKK Auto)

To: Hwang, Shiang Yi
Cc: Claims - Motor Survey; SUR; Shiau Chan (LKKAuto); 'Huey Yon (LKKAuto)'
Subject: RE: LKK/MC/ CMTD2200518/SYH - Pre-Repair Inspection for SGR 1207 L // Accident on 10/02/2022 @ 20:30HR at along PIE(Tuas), before Eng Neo involving Vehicle Number SGR 1207 C & SJJ6192T
Attachments: GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey Photo_1.pdf; Resurvey Photo_2.pdf; SMO_LKKInvoice_AC2201091.pdf

Dear Shiang Yi,

Enclose Survey Report of SGR 1207L.

Thank you.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Tuesday, 1 March 2022 10:13 AM
To: Hwang, Shiang Yi; Reports (LKKAuto)
Cc: SUR
Subject: RE: LKK/MC/ CMTD2200518/SYH - Pre-Repair Inspection for SGR 1207 C // Accident on 10/02/2022 @ 20:30HR at along PIE(Tuas), before Eng Neo involving Vehicle Number SGR 1207 C & SJJ6192T

Dear Shiang Yi,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Sent: Friday, 25 February 2022 1:30 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: LKK/MC/ CMTD2200518/SYH - Pre-Repair Inspection for SGR 1207 C // Accident on 10/02/2022 @ 20:30HR at along PIE(Tuas), before Eng Neo involving Vehicle Number SGR 1207 C & SJJ6192T

Dear Shiau Chan,

We have received LOD from third party. Please provide copy survey report.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, February 15, 2022 9:59 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: RE: LKK/MC/ CMTD2200518/SYH - Pre-Repair Inspection for SGR 1207 C // Accident on 10/02/2022 @ 20:30HR at along PIE(Tuas), before Eng Neo involving Vehicle Number SGR 1207 C & SJJ6192T

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Dear Shiang Yi,

Please be informed that we have inspected the vehicle SGR 1207C on 14/02/2022 and pending for estimate from repairer.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 14 February 2022 9:16 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>

Subject: RE: LKK/MC/ CMTD2200518/SYH - Pre-Repair Inspection for SGR 1207 C // Accident on 10/02/2022 @ 20:30HR at along PIE(Tuas), before Eng Neo involving Vehicle Number SGR 1207 C & SJJ6192T

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 14 February, 2022 9:13 AM

To: Zoom Autowerks <zoomautowerks@gmail.com>; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: LKK/MC/ CMTD2200518/SYH - Pre-Repair Inspection for SGR 1207 C // Accident on 10/02/2022 @ 20:30HR at along PIE(Tuas), before Eng Neo involving Vehicle Number SGR 1207 C & SJJ6192T

Without Prejudice

Our Reference: CMTD2200518/SYH

Your Reference: SGR1207L

Hi,

We refer to your email reply of today and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **SGR1207L** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, February 14, 2022 9:01 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI/ CMTD2200518/SYH(nr) - Pre-Repair Inspection for SGR 1207 C // Accident on 10/02/2022 @ 20:30HR at along PIE(Tuas), before Eng Neo involving Vehicle Number SGR 1207 C & SJJ6192T

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Dear All,

Please arrange LKK Marcus Chua.

On Fri, Feb 11, 2022, 10:04 Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2200518/SYH

Your Reference: SGR1207L

Date: 11/02/2022

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ZOOM AUTOWERKS PTE LTD

Dear Elin,

ACCIDENT INVOLVING SJJ6192T & SGR1207L ON 10.02.2022

We refer to your Notice of Accident dated 11/02/2022.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Friday, February 11, 2022 12:52 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Pre-Repair Inspection for SGR 1207 C // Accident on 10/02/2022 @ 20:30HR at along PIE(Tuas), before Eng Neo involving Vehicle Number SGR 1207 C & SJJ 6192 T

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Goh Fu Yong, Augustin to notify you of a road traffic accident on 10/02

/2022

at about 20:30HR along PIE(Tuas), before Eng Neo involving our client's vehicle registration number SGR 1207 C and vehicle registration number SJJ 6192 T driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178

08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -