

Asher Sng (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Sunday, 21 May 2023 11:51 AM
To: Mei Kwan (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Admin A
Subject: RE: SNM22D201172/C02/YQ5156R // Direct Settlement - Accident Involving YQ5156R (OI : CTI - TBA) and SLW8032S (TP : LKK REF - CC6/CTI22001342/Kea3) on 21/01/2022
Attachments: SNM22D201172 LOD.pdf

Dear Mei Kwan,

We refer to the above matter.

We have received third party LOD from lawyer.
Please submit WP survey report and invoice.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, March 4, 2022 4:54 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201172/C02/YQ5156R // Direct Settlement - Accident Involving YQ5156R (OI : CTI - TBA) and SLW8032S (TP : LKK REF - CC6/CTI22001342/Kea3) on 21/01/2022

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Dear Billy,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 17 February, 2022 2:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE:SNM22D201172/C02/YQ5156R // Direct Settlement - Accident Involving YQ5156R (OI : CTI - TBA) and SLW8032S (TP : LKK REF - CC6/CTI22001342/Kea3) on 21/01/2022

Hi Mei Kwan,

Till date OI yet to file report. Will update you once we receive OI GIA.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅

城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 15 February 2022 5:35 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ5156R (OI : CTI - TBA) and SLW8032S (TP : LKK REF - CC6/CTI22001342/Kea3) on 21/01/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLW 8032S at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 1 April 2022 10:17
To: 'leasing@anl.sg'
Subject: ACCIDENT INVOLVING YQ 5156R AND SLW 8032S ON 21/01/2022
Attachments: TP VIDEO.mp4; TP SCENE PHOTO.pdf

Our Ref: CC6/CTI22001342/Kea3

1 April 2022

A&L LEASING PRIVATE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING YQ 5156R AND SLW 8032S ON 21/01/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)