

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2202-048

Your Ref : SLJ9788G

Date : 11.June 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0252Z AND SLJ9788G ON 10/02/22 02:00 pm ALONG PANDAN GARDENS

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	7,811.00
2.	Loss of Rental for <u>8</u> days @ \$ <u>81.13</u> per day	\$	649.04
3.	Loss of Income for <u>8</u> days @ \$ <u>50.00</u> per day	\$	400.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	8,867.53

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

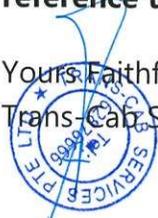
Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0252Z and SLJ9788G along PANDAN GARDENS on 10/02/22 02:00 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

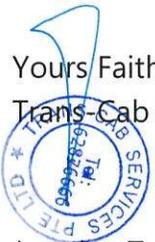
Dated this 11 (day) of June 2022

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,600.00 (Global Sum) for vehicle no. SHD 252Z that was damaged pursuant to the accident which occurred on 10/02/2022 (date) along PANDAN GARDENS BEFORE CAR PARK ENTRANCE (location) involving vehicle no/s SLJ9788G. This is pursuant to the inspection conducted on 11/02/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant”) of vehicle no. SHD 252Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 252Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of Oct (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2206-076 DATE : 24. June 2022 REFERENCE NO : AAD2202-048 TERMS : Net 30 Days DUE DATE : 24. July 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV2202-126:			
1.	6050101	Repair-SHD252Z; 100222 -LS22	1	7,811.00	7,811.00

Total SGD Excl. GST : 7,300.00
7% GST : 511.00
Total SGD Incl. GST : 7,811.00

**** SEVEN THOUSAND EIGHT HUNDRED ELEVEN SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

11 June, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/02/22 02:00 pm at PANDAN GARDENS

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0252Z. The taxi was hired to KHOO YOU KING a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

10-02-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD2202-048		Accident Date 10-02-2022
10/2/2022 14:00	17/2/2022 15:00	SHD0252Z	

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Feb 2022 / 18:43:13

Receipt Date/Time : 10 Feb 2022 / 18:43:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220210-003061

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - PA8206B As at 09 Feb 2022/15:55:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - PA8206B Enquiry Fee 20220210184048914839	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GBC4408S As at 10 Feb 2022/11:05:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - GBC4408S Enquiry Fee 20220210184048959778	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLJ9788G - SHD 2522 As at 10 Feb 2022/14:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
3	Insurance Enquiry - SLJ9788G Enquiry Fee 20220210184049002825	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
	554827XXXXXX5467		eNETS Credit Card	22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 30 March 2022 8:59 PM
To: ASUNGEL@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SLJ 9788G AND SHD 252Z ON 10/02/2022

Our Ref: CC3/AIG22001341/Kea3

30 March 2022

CHAN YONG XIANG JACK

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 9788G AND SHD 252Z ON 10/02/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Feb 2022 17:07	Clm Dtl Modified	Claimant's Name: -> HO QUAN CONSTRUCTION PTE LTD. Claimant's ID: -> 2XXXXX662N.	[A] HOW MEI KWAN
2	11 Feb 2022 17:07	Clm Veh Model Changed	(205738) TOYOTA DYNA 150 3.0 D 5MT (M).	[A] HOW MEI KWAN
3	11 Feb 2022 17:07	Clm Created	Reg No: GBJ9091B. Acct Date: 2022/01/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	11 Feb 2022 17:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Feb 2022 17:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/22	[A] HOW MEI KWAN
6	11 Feb 2022 17:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Feb 2022 17:07	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	11 Feb 2022 17:07	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	11 Feb 2022 17:07	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	11 Feb 2022 17:07	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	14 Feb 2022 15:35	TP Ins Updated	TPInsurer:China Taiping Insurance (Singapore) Pte. Ltd. (HQ) -> AXA Insurance Pte Ltd (HQ). TPPoIN o:DMCVSNA00125162102 -> VFX/P2413997.	[A] HOW MEI KWAN
12	14 Feb 2022 15:35	Clm Dtl Modified	Claimant's Name: HO QUAN CONSTRUCTION PTE LTD -> TRANS-CAB SERVICES PTE LTD. Claimant's I D: 2XXXXX662N -> 200303878K.	[A] HOW MEI KWAN
13	14 Feb 2022 15:35	Clm Registration Modified	Reg No:GBJ9091B->SHD252Z. Rep:200569->204789.	[A] HOW MEI KWAN
14	14 Feb 2022 15:35	Clm Veh Model Changed	(205738) -> (205083) RENAULT LATITUDE 2.0 DCI AUTO D/AB 4DR (A).	[A] HOW MEI KWAN
15	14 Feb 2022 15:35	Label Removed	(19):Fastlane.	[A] HOW MEI KWAN
16	14 Feb 2022 15:35	Label Added	(23):Express.	[A] HOW MEI KWAN
17	14 Feb 2022 17:31	TP Ins Updated	TPRegNo:GBJ1497S -> SLJ9788G.	[I] Low, Xianyu
18	14 Feb 2022 17:31	Clm Registration Modified	Acct Date:2022/01/13->2022/02/10. Acct Time:12:00:00->14:00:00.	[I] Low, Xianyu
19	30 Mar 2022 20:53	Video Downloaded	Downloaded Video - Accident	[A] Asher Sng Rong Yi
20	12 May 2022 08:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
21	12 May 2022 08:35	Clm Dtl Modified	JPJ Reg. Date: -> 2015/11/03.	[A] JOANNE LEE KHANG MIN
22	12 May 2022 08:35	Clm Details Notified		[A] JOANNE LEE KHANG MIN
23	29 Jun 2022 11:36	Adj Mandate Request	Cur.Req:8736.36:100% B:4b OI TRAVEL STRAIGHT WITH A STOP LINE	[A] Asher Sng Rong Yi

AUDIT TRAIL

No.	On	Audit	Remarks	By
24	01 Jul 2022 15:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/22. Mandate Remarks: mandate approved. settle at 4 days LOR and LOI. settle at best	[I] Goh, Jeremy-CX
25	01 Jul 2022 15:46	Adj Mandate Set	Approved:8342.97:mandate approved. settle at 4 days LOR and LOI. settle at best	[I] Goh, Jeremy-CX
26	01 Jul 2022 15:46	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
27	12 Aug 2022 09:14	Adj Mandate Request	Cur.Req:8736.36:TP Disagree with the offer and counter proposed 7days (refer to tp email dated 11.08.22)	[A] Asher Sng Rong Yi
28	15 Aug 2022 16:19	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/22. Mandate Remarks: mandate approved. settle at 5 days. provide logcard of vehicle if they want to claim more days with justification	[I] Goh, Jeremy-CX
29	15 Aug 2022 16:19	Adj Mandate Set	Approved:8342.97:mandate approved. settle at 5 days. provide logcard of vehicle if they want to claim more days with justification	[I] Goh, Jeremy-CX
30	16 Aug 2022 12:48	Adj Mandate Request	Cur.Req:8736.36:Log card is already in the document of LOD on page 4. TQ	[A] Asher Sng Rong Yi
31	16 Aug 2022 13:31	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/22. Mandate Remarks: mandate maintain at 5 days. there is no justification for repairing the car so long beyond recommended	[I] Goh, Jeremy-CX
32	16 Aug 2022 13:31	Adj Mandate Set	Maintained:mandate maintain at 5 days. there is no justification for repairing the car so long beyond recommended	[I] Goh, Jeremy-CX
33	29 Aug 2022 15:39	Adj Mandate Request	Cur.Req:8605.23:TP COUNTER PROPOSED	[A] Asher Sng Rong Yi
34	29 Aug 2022 15:39	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/22. Mandate Remarks: mandate maintain at 5 days. there is no justification for repairing the car so long beyond recommended	[I] Goh, Jeremy-CX
35	29 Aug 2022 15:39	Adj Mandate Set	Approved:8605.23:mandate maintain at 5 days. there is no justification for repairing the car so long beyond recommended	[I] Goh, Jeremy-CX
36	14 Oct 2022 17:35	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/02/22. Mandate Remarks: Settlement via phone TPV in workshop - 10/02/2022 - 17/02/2022 agreed @ GS of \$8,600.0 COR : \$7811 LOR : \$486.78 LOI : 300.00 LTA : 7.45	[I] Lee, Ming-Yao
37	14 Oct 2022 17:35	Adj Mandate Set	Approved:8600.00:Settlement via phone TPV in workshop - 10/02/2022 - 17/02/2022 agreed @ GS of \$8,600.0 COR : \$7811 LOR : \$486.78 LOI : 300.00 LTA : 7.45	[I] Lee, Ming-Yao
38	18 Oct 2022 09:53	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG

Date From Date To Audit Type

ACTIVITY

[30/03/2022 20:56] Asher Sng Rong Yi:
Letter sent to oi via email.
[30/03/2022 20:56] Asher Sng Rong Yi:
FILE REVIEW: 100% B:4b OI TRAVEL STRAIGHT WITH A STOP LINE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2765212	11 Feb 2022 17:12:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBJ9091B	GBJ1497S	11.00
2765688	14 Feb 2022 17:37:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD252Z	Low, Xianyu	xx.xx
2791809	12 May 2022 08:35:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD252Z	SLJ9788G	11.00

