Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent:Tuesday, 15 February, 2022 4:40 PMTo:Vitesse Insurance; AHT Decor Pte LtdCc:Admin A; Cecilia Lee Peng Geok

Subject: RE: Urgent : OI NON REPORTING - CLAIM NO: SNM22D201025 / POLICY NO:

DMCVSNW00133922100 GBG8105T

Attachments: 1ST NR NON REPORTING(CTI).pdf

Categories: HMK

Our Ref: CC6/CTI22001329/Kea3

AHT DECOR PTE LTD

31 ADMIRALTY ROAD #01-05/08 STORHUB WOODLANDS SINGAPORE 739984

Dear Sir / Madam,

ACCIDENT INVOLVING GBG 8105T AND SGZ 9382T ON 20/01/2022 16:30 ALONG/AT GAMBAS AVE

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 11th Feb 2022.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by <u>22nd Feb 2022</u>).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng Claims

Tel: 6841 6051 Fax: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vitesse Insurance <sales@vitesseinsurance.com>

Sent: Friday, 11 February, 2022 4:54 PM **To:** AHT Decor Pte Ltd <ahtdecor@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: Urgent: OI NON REPORTING - CLAIM NO: SNM22D201025 / POLICY NO: DMCVSNW00133922100

GBG8105T

Hi Ahlina S.

kindly assist to get the driver to report the accident at any of the workshops or LKK Auto Consultants Pte Ltd.

cheers

chris

Vitesse

Mailing Address: My Mail Box 880989 Singapore 919191

Tel: 65533 468 (Main Line)

Hp: 9169 5050

Email: <u>sales@vitesseinsurance.com</u>
Telegram: <u>https://t.me/VitesseSG</u>

Whatsapp: https://wa.me/6591695050 Website: www.vitesseinsurance.com

* Kindly note that we are home-based wef 01-02-2021. Letters to be mailed to My Mail Box 880989 Singapore 919191

"Not having the best situation, but seeing the best in your situation is the key to happiness."

This message is confidential; its contents do not constitute a commitment by Vitesse except where provided for in a written agreement between you and Vitesse. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Please consider the environment before printing this email

----- Forwarded message ------

From: Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com >

Date: Fri, 11 Feb 2022 at 16:48

Subject: OI NON REPORTING - CLAIM NO: SNM22D201025 / POLICY NO: DMCVSNW00133922100 GBG8105T To: sales <sales@vitesseinsurance.com>, vitessesolutions@yahoo.com.sg <vitessesolutions@yahoo.com.sg>

INSURED: AHT DECOR PTE LTD

VEHICLE NO: GBG8105T

THIRD PARTY VEHICLE: SGZ9382T

DOA: 20/01/2022 16:30

LOCATION: GAMBAS AVE

M/S VITESSE SOLUTIONS

Dear Sirs/Madam,

We are in receipt of a third party property claim notification against Insured's motor insurance policy arising from the accident above.

Please assist to **notify your client's driver to file Accident Report AND/OR police report IMMEDIATELY** at our authorized workshop to enable us to deal with the said claim on their behalf.

Kindly click here for the reporting location – https://www.sg.cntaiping.com/en/our-support/workshop.html

Please also remind insured that should they received any letter, claim, writ, summons and process from third party, please notify and forward <u>unanswered</u> to us immediately upon receipt.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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