

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 19.05.2022

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : YP 3452D / YN 618Z ON 09.02.2022

We are the authorized repair workshop for the owner of motor vehicle no: **YP 3452D**, which was involved in the captioned accident with your insured vehicle no: **YN 618Z**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 6,527.00
2) Loss of Use (7 days + 1 Sunday X \$250)	\$ 2,000.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 8,529.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 10.01.2022

TO : Lonpac Insurance Bhd

RE : ACCIDENT INVOLVING VEHICLE NO. YP 3452D / YN 618Z

ALONG Jurong Town Hall Road Towards AYE (before Jurong East Centre)

ON 09.01.2022

I/We, Nippon Paint (Singapore) Company Private Limited
of (NRIC No./ROC No.) 196200138N

of 1 Sophia Road #05-03 Peace Centre Singapore 228149.

owner of vehicle no. YP 3452D in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle YP 3452D at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.



Signature of Owner : _____

Name of Owner : NIPPON PAINT (SINGAPORE) COMPANY PTE LTD



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025446
DATE : 26 JULY 2022

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

DISCHARGE VOUCHER

I/We, **NIPPON PAINT (SINGAPORE) COMPANY PTE LTD** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of **YP 3452D** the sum of Singapore Dollar **THREE THOUSAND AND NINE HUNDRED ONLY (\$3,900.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **YN 618Z** and **YP 3452D** on **09/02/2022** along **JURONG TOWN HALL ROAD TOWARDS AYE BEFORE JURONG EAST CENTRAL**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HSL GROUND ENGINEERING PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **FASTECH AUTO PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner



Nippon Paint (Singapore) Company Pte Ltd

Name of vehicle owner /Date 05/08/2022

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 22829

Date 19.05.2022

Vehicle No YP 3452D

Make/Model ISUZU FVR34SUQDC

Chassis/Eng# :

Accident Date 09.02.2022

Claim No :

Reference 0222 -22829

Policy No

	Amount
To proceed on lump sum repair	S\$ 6100.00

E. & O. E.

Total : S\$ 6100.00

GST @ 7% : S\$ 427.00

Amount Due : **S\$ 6527.00**


for FASTECH AUTO PTE LTD


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YN618Z

Date of Accident

09/02/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **29/10/2021 - 28/10/2022**Requested By **ALLAN TANG (KIM CHWEE AUT...**Requested Date **10/02/2022 12:25****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 7 July 2022 15:29
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [MANDATE REQUEST] RE: Our Ref: 21/22/22/VC00/025446 RE: REQUEST FOR PRE-REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022 *** LKK REF: CC4/LPC22001312/Uea3

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher

Please proceed to negotiate & settle TP claim at best possible terms.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 7 July 2022 12:06 pm
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: Our Ref: 21/22/22/VC00/025446 RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022 *** LKK REF: CC4/LPC22001312/Uea3

Hi Li Li,

We refer to the email below.

We have spoken to insured driver and the understand of the accident scenario as follow:

Insured vehicle travel on the first lane on the right and break, however vehicle position at a slanting and the rear have slightly encroached into 2nd lane. Third party vehicle traveling on the 2nd lane collided into insured stationary vehicle.

Inform third party claim and agreed to settle at best.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 1 July 2022 12:57

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: Our Ref: 21/22/22/VC00/025446 RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022 *** LKK REF: CC4/LPC22001312/Uea3

Lonpac External - General

Dear Asher

Please engage Insured before settlement.

The photographs are inconclusive whether Insured vehicle skidded before or after the collision.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 1 July 2022 12:40 pm

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: Our Ref: 21/22/22/VC00/025446 RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022 *** LKK REF: CC4/LPC22001312/Uea3

Hi Li Li,

We refer to the email below.

There is no video footage for the mention case, only scene photo in insured GIA report.

Scene photo show insured vehicle skidded as third party vehicle is within its own lane.





Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 1 July 2022 12:09

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

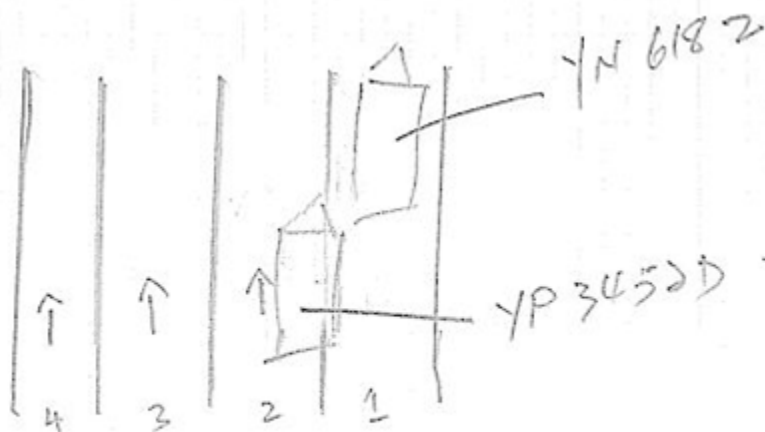
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: Our Ref: 21/22/22/VC00/025446 RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022 *** LKK REF: CC4/LPC22001312/Uea3

Lonpac External - General

Hi Asher

Any video footage for this case? According to Insured, TP changed lane & hit the rear of TP vehicle.



Describe Circumstances of the Accident

LICENSE PLATE:	YN 6182	ACCIDENT DATE & TIME:	9/2/22, 1710 hrs
CONTACT NUMBER:	83536548 / 83833358	E-MAIL ADDRESS:	Wei Luon @ hslge.com.sg
LOCATION:	Jurong Town Hall Road		
I was driving along Jurong Town Hall Road, it was raining heavy, all the vehicle moving slowly.			
(YP3452D) vehicle on my left side changing lane and hit onto my vehicle rear left portions.			

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, 30 June 2022 4:35 pm

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: Our Ref: 21/22/22/VC00/025446 RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022 *** LKK REF: CC4/LPC22001312/Uea3

Your Ref: 21/22/22/VC00/025446

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 11/02/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured skidded and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,669.44	\$ 6,527.00
2. Loss of Use (8days x \$250)	\$ 2,000.00	\$ 1,200.00 (8days x \$150)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 23,671.44	\$ 7,729.00

**5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/06/2022 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 11 February 2022 15:36

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Our Ref: 21/22/22/VC00/025446 RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

*** LKK REF: CC4/LPC22001312/Uea3

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 11 February 2022 12:54 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022 *** LKK REF: CC4/LPC22001312/Uea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 11 February, 2022 11:21 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 11 February, 2022 11:20 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Lonpac External - General

Dear Summer,

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Thursday, 10 February 2022 4:29 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Lonpac External - General

Without Prejudice

Dear Sir / Madam,

Please arrange (**Marcus Chua - LKK**) to conduct the pre- repair survey.

Thank You.

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, February 10, 2022 3:15 PM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Lonpac External - General

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Ashley,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Joshua Ong - Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Thursday, 10 February 2022 2:57 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <long@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>
Subject: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: YN 618Z.

Date of accident: 09/02/2022.

Please arrange Pre-repair Inspection for my client' s vehicle no: YP 3452D.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.