

Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 11 February, 2022 3:36 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO)
Subject: Our Ref: 21/22/22/VC00/025446 RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022 *** LKK REF: CC4/LPC22001312/Uea3
Attachments: YN618Z.pdf
Categories: HMK

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 11 February 2022 12:54 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022 *** LKK REF: CC4/LPC22001312/Uea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 11 February, 2022 11:21 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 11 February, 2022 11:20 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Lonpac External - General

Dear Summer,

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Thursday, 10 February 2022 4:29 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Lonpac External - General

Without Prejudice

Dear Sir / Madam,

Please arrange (**Marcus Chua - LKK**) to conduct the pre- repair survey.

Thank You.

Best Regards,

Ashley Chia

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, February 10, 2022 3:15 PM

To: Ashley Chia <ashley.chia@fastechauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Lonpac External - General

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Ashley,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Joshua Ong - Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Thursday, 10 February 2022 2:57 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiyong.ong@fastechauto.com.sg>
Subject: REQUEST FOR PRE- REPAIR INSPECTION FOR YP 3452D DOA : 09.02.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: YN 618Z.

Date of accident: 09/02/2022.

Please arrange Pre-repair Inspection for my client' s vehicle no: YP 3452D.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

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