

## EzLyna (LKKAUTO)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, 18 November 2022 4:27 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: URGENT ! [MANDATE REQUEST] RE: SNM22D200997/C02/SKC1302B/LEEPG / FW: Direct Settlement - Accident Involving SKC1302B (OI : CTI - TBA) AND SJF282C (TP : LKK REF - CC6/CTI22001304/Aea3) on 09/02/2022

[Strictly Confidential]

Dear EzLyna

Please proceed as proposed.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Friday, 18 November 2022 2:55 pm  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW:URGENT ! [MANDATE REQUEST] RE: SNM22D200997/C02/SKC1302B/LEEPG / FW: Direct Settlement - Accident Involving SKC1302B (OI : CTI - TBA) AND SJF282C (TP : LKK REF - CC6/CTI22001304/Aea3) on 09/02/2022

[Strictly Confidential]

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[Strictly Confidential]

REMINDER!

Dear Cecilia,

We refer to the above matter and our ex-colleague Ms Asher's email below.

Please find enclosed amended signature on rental agreement. Kindly revert with your approve mandate soonest.

Your ref : SNM22D200997/C02/SKC1302B/LEEPG

We refer to the above matter.

The accident occurred when our insured exit from the slip road and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **YSK AUTO WORKSHOP**" at **\$9,947.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 17,491.20	\$ 8,500.00
2. Loss of Rental (9days x \$220)	\$ 1,980.00	\$ 1,440.00 (9days x \$160)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 19,478.65	<b>\$ 9,947.45</b>

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

**For your approval please.**

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 10 August 2022 11:44 AM

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [MANDATE REQUEST] RE: SNM22D200997/C02/SKC1302B/LEEPG / FW: Direct Settlement - Accident Involving SKC1302B (OI : CTI - TBA) AND SJF282C (TP : LKK REF - CC6/CTI22001304/Aea3) on 09/02/2022

Hi Cecilia,

We refer to the email below.

Third party repairer have get the owner to resign the rental agreement as per enclosed.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Friday, 8 July 2022 10:38

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [MANDATE REQUEST] RE: SNM22D200997/C02/SKC1302B/LEEPG / FW: Direct Settlement - Accident Involving SKC1302B (OI : CTI - TBA) AND SJF282C (TP : LKK REF - CC6/CTI22001304/Aea3) on 09/02/2022

**[Strictly Confidential]**

Dear Asher

We agreed to your proposal, however please clarify why the claimant's signature on rental agreement is not consistent with one in his GIA report.

<b>HIRER'S PARTICULAR</b>		Vehicle No: <u>S1461X</u> Replace Veh No: <u>S1F282C</u>	
Name: (as in I/C) <u>LEE MENG YAU LAWRENCE</u>		Mileage out:	
NRIC/PASSPORT No: <u>S7444237D</u>		Make & Model: <u>Toronto Camry</u> Auto/Manual	
Date of Birth: <u>28/02/1974</u>		OUT : Date <u>09/02/2022</u> Time: <u>9.45pm</u>	
Address (Res): <u>51K 4406 CLEMENTI AVE</u>		HIRE PERIOD	
<u>3# 33-3D S11-344D</u>		OWN DAMAGE CLAIM Excess S\$	
Driving Licence No: _____ D/L Type: <u>Local</u> / International		THIRD PARTY CLAIM Excess S\$	
Issue Date: _____		CHARGES	
Tel: (O) _____ HP <u>96859776</u>		Daily <u>9</u> @ \$ <u>220.00</u> per day <u>1,980.00</u>	
Company Name: _____		Weekly @ \$ _____ per week	
Company UEN: _____		Monthly @ \$ _____ per month	
Company Address: _____		Others @ \$ _____	
ADDITIONAL DRIVER'S PARTICULARS		Delivery Service	
Name: (as in I/C) _____		GST	
NRIC/PASSPORT No: _____		SUB-TOTAL \$	
Date of Birth: _____		PETROL LEVEL	
Address (Res): _____		Out E 1/4 1/2 3/4 F <u>F</u>	
Driving Licence No: _____ D/L Type: Local / International		In E 1/4 1/2 3/4 F	
Issue Date: _____		EXTENSION	
Tel: (O) _____ HP _____		Misc.	
VEHICLE CHECK LIST		GST <u>Ind 7%</u>	
D - DENTS S - SCRATCHES		TOTAL CHARGES <u>1,980.00</u>	
A - ACCIDENTS		Rented out by:	
RIGHT FRONT TOP LEFT		Hirer's Signature <u>[Signature]</u>	
Addition Driver's Signature			

use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be situated outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time: [Signature] 09/02/2022  
Driver's Signature (If Hirer is not the policyholder) / Date & Time: [Signature] 09/02/2022  
Witnessed by Reporting Centre Personnel: \_\_\_\_\_  
Sketch Plan: \_\_\_\_\_

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Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
Sent: Friday, 24 June 2022 1:01 pm