# Mei Kwan (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

**Sent:** Friday, 11 February, 2022 4:08 PM

To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM22D200997/C02/SKC1302B/LEEPG / FW: Direct Settlement - Accident

Involving SKC1302B (OI: CTI - TBA) AND SJF282C (TP: LKK REF -

CC6/CTI22001304/Aea3) on 09/02/2022

**Attachments:** bill - 2022-02-11T160454.741.pdf

Categories: HMK

# [Strictly Confidential]

Hi LKK

Attached OI SAS

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

# Best Regards,

#### Cecilia Lee

Senior Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 11 February 2022 2:21 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM22D200997/C02/SKC1302B/LEEPG / FW: Direct Settlement - Accident Involving SKC1302B (OI: CTI - TBA) AND SJF282C (TP: LKK REF - CC6/CTI22001304/Aea3) on 09/02/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D200997/C02/SKC1302B/LEEPG.

Dear Cecilia,

Pls revert LKK.

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Friday, 11 February 2022 11:46 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKC1302B (OI: CTI - TBA) AND SJF282C (TP: LKK

REF - CC6/CTI22001304/Aea3) on 09/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJF 282C at M/s YSK Auto Workshop - Kaki Bukit on 10/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.