

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 10 February, 2022 3:36 PM
To: Nur Syafirah; enquiry@z-one.com.sg; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D200888/C02/XE7035T/TANCHC/ FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES GBG9588B & XE7035T ALONG 549A SEGAR ROAD CARPARK ON 26TH JANUARY 2022 AT 1620HRS
Attachments: GBG9588B GIA Report.pdf; PRS- GBG9588B.pdf

WITHOUT PREJUDICE

Dear Nur Syafirah,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Mohd Taufikh conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Nur Syafirah <service@z-one.com.sg>
Sent: Thursday, 10 February 2022 3:33 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; enquiry@z-one.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D200888/C02/XE7035T/TANCHC/ FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES GBG9588B & XE7035T ALONG 549A SEGAR ROAD CARPARK ON 26TH JANUARY 2022 AT 1620HRS

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Dear Jacqueline Tan,

Please appoint **Mohd Taufikh (LKK)** for the survey.

Thank you.

Best Regards,

Nur Syafirah

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 Fax: 6634 2122

On 10/2/2022 11:36 am, Tan Chew Chik Jacqueline wrote:

Without Prejudice

Our reference: SNM22D200888/C02/XE7035T/TANCHC

Your reference: GBG9588B

Dear Sirs,

ACCIDENT INVOLVING XE7035T & GBG9588B ON 26/01/2022

We refer to your email of 09/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Sent: Thursday, 10 February 2022 11:33 AM

To: service@z-one.com.sg; enquiry@z-one.com.sg; Tan Chew Chik Jacqueline [<jacqueline.tan@sg.cntaiping.com>](mailto:jacqueline.tan@sg.cntaiping.com)

Cc: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Subject: O/R: SNM22D200888/C02/XE7035T/TANCHC/ FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES GBG9588B & XE7035T ALONG 549A SEGAR ROAD CARPARK ON 26TH JANUARY 2022 AT 1620HRS

Without Prejudice

Dear Jacqueline,

Please conduct PRS for GBG9588B.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Nur Syafirah <service@z-one.com.sg>
Sent: Wednesday, 9 February 2022 6:07 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Syafirah <enquiry@z-one.com.sg>
Subject: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES GBG9588B & XE7035T ALONG 549A SEGAR ROAD CARPARK ON 26TH JANUARY 2022 AT 1620HRS

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Dear Sir /Mdm,

Kindly find the attached PRS Request & GIA Report for your kind attention.

Please do send us the list of your surveyors for us to choose.

Do revert back to us at the soonest.

For any further clarifications, kindly contact Sya @ 66342112.

Thank you!

--

Best Regards,

Nur Syafirah

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

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