

Re: SNM22D200700/C01/SMC6425Z/TAYHP / RE: OD Claim SMC6425Z BMW 520i

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 17/2/2022 4:49 PM

To: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Cc: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMC 6425Z (Excess \$1250/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 16 February 2022 2:14 pm

To: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Cc: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SNM22D200700/C01/SMC6425Z/TAYHP / RE: OD Claim SMC6425Z BMW 520i

Dear Alvin,

Please be informed that we are pending for insurance's approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Wednesday, 16 February 2022 10:56 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: shirley.lee@mbmwheelpower.com.sg

Subject: RE: SNM22D200700/C01/SMC6425Z/TAYHP / RE: OD Claim SMC6425Z BMW 520i

Dear Shiao Chan,
Kindly advise whether the OD claim has been authorized?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 10 February 2022 3:09 PM

To: alvin.koh@mbmwheelpower.com.sg; danny.ong@mbmwheelpower.com.sg; shirley.lee@mbmwheelpower.com.sg; assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200700/C01/SMC6425Z/TAYHP / RE: OD Claim SMC6425Z BMW 520i

Dear Sir/Mdm (MBM),

Vehicle in MBM WHEELPOWER

Estimate submitted is \$18,968.96

Excess \$1250

Aside to LKK;

Please assist to get your surveyor to liaise with Alvin from MBM to conduct survey

Your approval please

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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| **WeChat:** 太平獅城 Taiping SG

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Thursday, 10 February 2022 1:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; danny.ong@mbmwheelpower.com.sg; shirley.lee@mbmwheelpower.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: SNM22D200700/C01/SMC6425Z/TAYHP / RE: OD Claim SMC6425Z BMW 520i

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Dear Boon Sen & Irene,
Kindly advise when you will arrange survey for the our client's vehicle?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

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From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Wednesday, 9 February 2022 9:53 AM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'danny.ong@mbmwheelpower.com.sg' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee@mbmwheelpower.com.sg' <shirley.lee@mbmwheelpower.com.sg>; 'Irene Tay' <irene.tay@sg.cntaiping.com>
Subject: RE: SNM22D200700/C01/SMC6425Z/TAYHP / RE: OD Claim SMC6425Z BMW 520i

Dear Irene,

Are we able to arrange for survey for this vehicle?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 31 January 2022 12:50 PM

To: alvin.koh@mbmwheelpower.com.sg; danny.ong@mbmwheelpower.com.sg; shirley.lee@mbmwheelpower.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: SNM22D200700/C01/SMC6425Z/TAYHP / RE: OD Claim SMC6425Z BMW 520i

Dear Sir,

Kindly note case handler is Irene Tay.

Dear Irene,

Fya. OD claim.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Saturday, 29 January 2022 9:24 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg
Subject: RE: SNM22D200700/C01/SMC6425Z/TAYHP / RE: OD Claim SMC6425Z BMW 520i

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Dear Boon Sen,
Please find attached repair estimate as requested.

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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www.mbmwheelpower.com.sg

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 28 January 2022 5:19 PM

To: alvin.koh@mbmwheelpower.com.sg

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg

Subject: O/R: SNM22D200700/C01/SMC6425Z/TAYHP / RE: OD Claim SMC6425Z BMW 520i

Dear Sir,

As this is Autoexcel, pls submit your estimate for OD processing.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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fraud attempt from "apc01.safelinks.protection.outlook.com" claiming to be MailScanner has detected a possible fraud attempt from "apc01.safelinks.protection.outlook.com" claiming to be www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Friday, 28 January 2022 3:14 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg
Subject: OD Claim SMC6425Z BMW 520i

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Dear all,

We are representing our client to file for own damage claim. Kindly refer to the SAS, owner NRIC & Driving Licence.

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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