

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 10 February, 2022 1:33 PM  
**To:** claims@premiumauto.com.sg; sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D200919/C02/SMP3796D/THAMYL / FW: ACCIDENT INVOLVING VEHICLE SJU 7833 M AND YOUR INSURED SMP 3796 D ON 08/02/2022  
**Attachments:** SJU 7833 M - 08022022 - NTUC - ADDENDUM.pdf

### Without Prejudice

Hi Zoey

Thanks for reply.

Hi LKK

Case assigned.

Please take note of PRS instructions.

Thanks.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, February 10, 2022 1:16 PM  
**To:** claims@premiumauto.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; claims@premiumauto.com.sg

**Subject:** RE: SNM22D200919/C02/SMP3796D/THAMYL / FW: ACCIDENT INVOLVING VEHICLE SJU 7833 M AND YOUR INSURED SMP 3796 D ON 08/02/2022

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Dear Pauline,

Kindly arrange Adrian Ling (LKK) to survey our customer's car on Tuesday 2pm (15/02/2022) at 24 Benoi sector – Owner waiting.

**Thank you**

**Best Regards,**

**Zoey Kum**

**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 10 February 2022 1:14 PM

**To:** 'Pauline Tham' <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Thursday, 10 February 2022 11:27 AM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200919/C02/SMP3796D/THAMYL / FW: ACCIDENT INVOLVING VEHICLE SJU 7833 M AND YOUR INSURED SMP 3796 D ON 08/02/2022

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, February 10, 2022 11:25 AM  
**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200919/C02/SMP3796D/THAMYL / FW: ACCIDENT INVOLVING VEHICLE SJU 7833 M AND YOUR INSURED SMP 3796 D ON 08/02/2022

Without Prejudice

Dear Pauline,

Please conduct PRS for SJU7833M.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** PAL Claim <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 9 February 2022 5:21 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE SJU 7833 M AND YOUR INSURED SMP 3796 D ON 08/02/2022

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Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Survey arrangement : TBC.

Thank you.

Best regards,  
**Chang Chee Sing**  
Claims Specialist

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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