Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 1 March 2022 2:10 PM

To: Bryan Ang (LKKAuto); Lim, Sharon (Allianz Insurance Singapore); Naz (LKKAuto)

Cc: SUR

Subject: RE: ACCIDENT INVOLVING SND5858Y & LAMP POST ON 03/02/2022; OUR REF

2022 22003920

Attachments: SND 5858Y WORKSHOP LETTER .pdf; PhotosIn6_compressed.pdf; PRELIMINARY

ADVICE - SNB 5858Y.pdf

Dear Sharon,

Enclosed preliminary revised of vehicle SND 5858Y

Vehicle recommended Total Loss

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto)

Sent: Tuesday, 1 March 2022 1:03 PM

To: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>; Naz (LKKAuto) <Naz@lkkauto.com>

Cc: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SND5858Y & LAMP POST ON 03/02/2022; OUR REF 2022 22003920

Hi Veron

Please follow up. Our ref: CS6/AIS22001282/Gvf3

Best Regards, Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sharon (Allianz Insurance Singapore) < sharon.lim@allianz.sg>

Sent: Tuesday, 1 March 2022 9:47 am **To:** Naz (LKKAuto) < Naz@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SND5858Y & LAMP POST ON 03/02/2022; OUR REF 2022 22003920

Internal

Dear Naz

I trust this is the final investigation report, if yes, please render the invoice.

May I check for OD survey of this vehicle, it was also conducted by LKK, OD was pending since 10 Feb, please update us the status.

Thank you.

Sharon Lim

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01 Singapore 068897



From: Naz (LKKAuto) < <u>Naz@lkkauto.com</u>> Sent: Monday, February 28, 2022 5:43 PM

To: Lim, Sharon (Allianz Insurance Singapore) < sharon.lim@allianz.sg>

Cc: Bryan Ang (LKKAuto) < bryanang@lkkauto.com >; Veron Chen (LKKAuto) < veronchen@lkkauto.com > Subject: [EXT] Re: ACCIDENT INVOLVING SND5858Y & LAMP POST ON 03/02/2022; OUR REF 2022 22003920

Dear Ms Lim,

Apologies for the delay. I needed more time to conduct more groundwork to verify certain details for the report. Attached herewith is the Interview Report.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Naz (LKKAuto) < <u>Naz@lkkauto.com</u>>
Sent: Monday, 14 February 2022 12:51 pm

To: sharon.lim@allianz.sg

Cc: Bryan Ang (LKKAuto) < bryanang@lkkauto.com; Veron Chen (LKKAuto) < veronchen@lkkauto.com> Subject: Re: ACCIDENT INVOLVING SND5858Y & LAMP POST ON 03/02/2022; OUR REF 2022 22003920

Dear Ms Lim,

I have received the assignment and will proceed with the investigation. I have arranged with the Insured Driver, Ms Amanda Pek to interview her tomorrow, 15/2/2022 at 2PM.

I will update you accordingly.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: <u>Naz@lkkauto.com</u> | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) < admin-d@lkkauto.com>

Sent: Thursday, 10 February 2022 3:54 pm
To: Investigation < investigation@lkkauto.com >
Cc: assignments < assignments@lkkauto.com >

Subject: FW: ACCIDENT INVOLVING SND5858Y & LAMP POST ON 03/02/2022; OUR REF 2022 22003920

Dear Bryan,

Kindly assist this case assign to who?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lim, Sharon (Allianz Insurance Singapore) < sharon.lim@allianz.sg>

Sent: Wednesday, 9 February, 2022 5:30 PM

To: assignments@lkkauto.com

Subject: ACCIDENT INVOLVING SND5858Y & LAMP POST ON 03/02/2022; OUR REF 2022 22003920

Internal

Dear Sir

Please conduct and investigation and advise us as follows:-

- 1. Interview authorised driver
- 2. Obtain a copy of police investigation result(If any)

Please download the documents from this link below:

File: SND5858Y[OI].pdf, POLICY SCHEDULE.pdf

Link: https://filexchange.allianz.de/SecureDownload.aspx?id=58e728b7-698d-4fd8-927f-a3dfa8662dca-

f0ea346b2339aaaa

Size: ~ 1 MByte, Download available until: 2/23/2022

Passwords will be sent in a separate email.

Thank you.

Sharon Lim Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01 Singapore 068897

