

## Hsiao Tong (LKKAUTO)

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**From:** EDWIN KANG WEE HUAT <KANG\_Wee\_Huat\_Edwin@defence.gov.sg>  
**Sent:** Tuesday, 26 April 2022 6:39 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** HO AIK SENG, DENNIS; RISHABH RADHAKRISHNAN; Olivia Lau (LKKAUTO)  
**Subject:** Re: [Recovery Claim for MID21976] - OUR REF: SNM22D200537/C02/ PC8679J/CHEESC & YOUR REF: CC2/MIDA22001281/p , MID21976, TPP LOD ACKNOWLEDGEMENT

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, April 25, 2022 1:59:15 PM  
**To:** EDWIN KANG WEE HUAT <KANG\_Wee\_Huat\_Edwin@defence.gov.sg>  
**Cc:** HO AIK SENG, DENNIS <HO\_Aik\_Seng\_Dennis@defence.gov.sg>; RISHABH RADHAKRISHNAN <Rishabh\_Radhakrishnan@defence.gov.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>  
**Subject:** [Recovery Claim for MID21976] - OUR REF: SNM22D200537/C02/ PC8679J/CHEESC & YOUR REF: CC2/MIDA22001281/p , MID21976, TPP LOD ACKNOWLEDGEMENT

Dear Maj Edwin,

We refer to the above matter.

According to SAF's accident report, the accident was caused by the negligence driving of civilian driver by collided onto MID21976 parked vehicle. We have submitted recovery claim against civilian insurer, China Taiping Insurance (Singapore) Pte Ltd and they have offered as follows. Please refer to the email trail below for your easy reference.

The summary of claim is as follows: -

	Our Claim Amount	Offer from Civilian Insurer	
1. Cost of Repair	\$ 173.58	\$ 173.58	
2. Insurer search fee	\$ 2.00	\$ 2.00	
<b>TOTAL</b>	<b>\$ 175.58</b>	<b>\$ 175.58</b>	

Enclosed herewith : -

- MID21976 relevant documents.
- DV from Civilian Insurer.

Kindly let us have your acceptance and attached DV and return to us(LKK) for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Saturday, 16 April 2022 11:56 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D200537/C02/ PC8679J/CHEESC & YOUR REF: CC2/MIDA22001281/p , MID21976, TPP  
LOD ACKNOWLEDGEMENT

Hi Team

Please see attached discharge voucher for your client to sign and return to us.

Kindly let us know

1. Address of PS Defence for us to send the cheque to
2. Alternatively, to receive payment via bank giro. If agree, please get your client to complete and stamp the form for bank transfer

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, March 15, 2022 2:38 PM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [chewht@lkkauto.com](mailto:chewht@lkkauto.com); [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)  
**Subject:** OUR REF: SNM22D200537/C02/ PC8679J/CHEESC & YOUR REF: CC2/MIDA22001281/p , MID21976, TPP  
LOD ACKNOWLEDGEMENT

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Sir / Madam

We acknowledge receiving letter of demand dated 15<sup>th</sup> March 2022 with enclosures on 15<sup>th</sup> March 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Chee So Chow 6389 6176** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 15 March 2022 10:04 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** Recovery Claim For MID21976 // DOA: 18/01/2022 // China Taiping Insured: PC8679J

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Your Ref: To be advised  
LKK Ref: CC2/MIDA22001281/p

Without Prejudice

**M/s China Taiping Insurance (Singapore) Pte Ltd**

Dear Sirs,

**ACCIDENT INVOLVING MID21976 & PC8679J ON 18/01/2022**

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	\$ 173.58
2. Insurer search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 175.58</u></b>

A copy of the supporting documents is enclosed.

\* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your cheque made payable to "PS DEFENCE" within the next 14 days from this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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