## Meng Yan (LKK Auto)

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 21 February, 2022 10:03 AM

**To:** chan pick yuen; assignments

Cc: Claims Dept of CTI

**Subject:** RE: SFM9089X & XE3095X Doa 8/2/22

#### Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

## Thank you.

## **Adeline Chng**

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: chan pick yuen <chris\_chanbebe@hotmail.com>

Sent: Monday, February 21, 2022 9:57 AM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SFM9089X & XE3095X Doa 8/2/22

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Agreed to survey by LKK. Thanks

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From: chan pick yuen < <a href="mailto:chanbebe@hotmail.com">chanbebe@hotmail.com</a>>

Sent: Monday, February 21, 2022 9:13:57 AMTo: Adeline Chng <a href="mailto:adeline.chng@sg.cntaiping.com">adeline.chng@sg.cntaiping.com</a>Cc: Claims Dept of CTI <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

Subject: Re: SFM9089X & XE3095X Doa 8/2/22

Dear Sir/ Mdm ,

Please try to chase your insured to confirm liability asap. Thanks

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, February 21, 2022 9:12:06 AM
To: chan pick yuen <<u>chris\_chanbebe@hotmail.com</u>>
Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>

**Subject:** RE: SFM9089X & XE3095X Doa 8/2/22

### Without Prejudice, Save as to Costs

**Dear Sirs** 

We refer to the above matter.

We have written to our insured but yet to receive reply from our insured. Hence we are unable to comment on liability at this juncture.

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## Thank you.

#### **Adeline Chng**

Claims Department

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**From:** chan pick yuen < <a href="mailto:chanbebe@hotmail.com">chanbebe@hotmail.com</a>>

Sent: Monday, February 21, 2022 9:06 AM

To: Adeline Chng <a href="mailto:adeline.chng@sg.cntaiping.com">adeline.chng@sg.cntaiping.com</a> Cc: Claims Dept of CTI <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> Subject: Re: SFM9089X & XE3095X Doa 8/2/22

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Dear Sir/ Mdm ,

Your insured admitted his fault with SMS & your insured report admitted he filter lane our insured all the way is driving straight, if your insured do no agree liability, I have my client instruction to process legal to claim his policy. Thanks

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**From:** Adeline Chng <a href="mailto:chng@sg.cntaiping.com">adeline.chng@sg.cntaiping.com</a>

Sent: Monday, February 21, 2022 9:02:16 AM
To: chan pick yuen <<u>chris\_chanbebe@hotmail.com</u>>
Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>

**Subject:** RE: SFM9089X & XE3095X Doa 8/2/22

#### Without Prejudice, Save as to Costs

**Dear Sirs** 

We regret that we are unable to advise on liability at this juncture as conflicting version of both parties accident reports.

Since we have appointed to LKK earlier, can we still assign to LKK to do the pre repair survey?

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Thank you.

Adeline Chng
Claims Department

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From: chan pick yuen < <a href="mailto:chanbebe@hotmail.com">chanbebe@hotmail.com</a>>

Sent: Monday, February 21, 2022 8:45 AM

**To:** Adeline Chng <a href="mailto:adeline.chng@sg.cntaiping.com">
Cc: Claims Dept of CTI <c href="mailto:claimsdept@sg.cntaiping.com">
com>

**Subject:** Re: SFM9089X & XE3095X Doa 8/2/22

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# LETTER OF AUTHORISA

LC AUTOMOTIVE
BLK 25 KAKI BUKIUT ROAD 4
# 05-26 SYNERGY @KB
Singapore 417800

Dear Sir,
Accident on 08-02-2022
Involving Vehicle Nos XE 3095 X
Along BKE
I/We the registered owner /driver of vehicle registration no: SFM have involved in the above accident.  I/We hereby authorize M/S LC AUTOMOTIVE to commence reforthwith.  I/We agree to assign the whole proceeds of my/our comprehensive/third solicitors.
matter.And if applicable,my/our solicitors shall accept this as my/our irrethe amount as deemed compensated direct to you after deduction of their client basis.
I/We undertake to co-operate fully with you and our solicitors to ensure to
I/We also authorize you to sign all discharge vouchers/indemnity forms a relation with the above claim in my/our absence.
Your kind co-operation in this matter will be much appreciated.  Thank you.

#### Enclosed LOA.

From: chan pick yuen < <a href="mailto:chanbebe@hotmail.com">chanbebe@hotmail.com</a>>

Sent: Monday, February 21, 2022 8:44:16 AM

**To:** Adeline Chng <a href="mailto:deline.chng@sg.cntaiping.com">
Cc: Claims Dept of CTI <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

**Subject:** Re: SFM9089X & XE3095X Doa 8/2/22

Dear Sir/ Mdm ,

Enclosed is the letter of Authority.

Please confirm your insured agree to bear liability 100% in our favour & direct settlement with us . Please let us have your reply by today . Thanks

Best Regards Chris Chan LC Automotive

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From: Adeline Chng <a href="mailto:chng@sg.cntaiping.com">adeline.chng@sg.cntaiping.com</a>

Sent: Friday, February 18, 2022 4:55:11 PM

To: chan pick yuen <<u>chris\_chanbebe@hotmail.com</u>>
Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: SFM9089X & XE3095X Doa 8/2/22

### Without Prejudice, Save as to Costs

**Dear Sirs** 

We refer to the above matter.

We have received PRS request from another workshop and have proceeded to assign LKK to do survey on 10/02/2022.

Please let us have letter of authorisation/email from your client confirm that change of workshop.

Meanwhile we will check with our insured driver and revert back to you.

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Thank you.

**Adeline Chng** 

#### Claims Department

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From: chan pick yuen <chris chanbebe@hotmail.com>

Sent: Friday, February 18, 2022 10:21 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: SFM9089X & XE3095X Doa 8/2/22

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Dear Sir/ Mdm,

Without Prejudice Save time & cost

Enclosed is our client GIA report , your insured report statement ( your insured admitted his cut lane , but he think to stop our client claim against his insurance try to write our driver want to filter lane too . How ur driver can know what our client thinking ? ) Please check all documents (sms noted )your insured after caused accident request private settlement with our insured & admitted his fault. your insured also prepare private settlement & ask my insured to agree . But that private settlement letter no put figures, end up my insured also rejected it . Then your insured report to try skid his 100% liability . Please advise your insured bear his liability . Please let us have your 10 name list of surveyor to survey our client vehicle : SFM9089X with liability 100% in our favour . If your insured do no agree to bear his liability , I have my client instruction to process legal claim against his policy . Please let us have your confirmation liability 100% in our favour . Thanks

Best Regards Chris Chan LC Automotive Hp:92712214

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