Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent:Thursday, 10 February, 2022 1:19 PMTo:service@kkimhin.com.sg; assignmentsCc:Claims Dept of CTI; sandrakhong@gmail.com

Subject: RE: SNM22D200965/C02/XE3095X/CHNGPW / FW: Accident Involving SFM 9089 X

and XE 3095 X on 8 Feb 2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: Thursday, February 10, 2022 10:23 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sandrakhong@gmail.com; service@kkimhin.com.sg

Subject: RE: SNM22D200965/C02/XE3095X/CHNGPW / FW: Accident Involving SFM 9089 X and XE 3095 X on 8 Feb 2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline

Good day to you.

We would like to choose Kenneth LKK. Vehicle is not in yet.

By the way, can you advise the liability? Thank you.

Best Regards Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd

From: Adeline Chng adeline.chng@sg.cntaiping.com

Sent: Thursday, 10 February 2022 10:20 am

To: 'service at kkimhin.com.sg' < service@kkimhin.com.sg; sandrakhong@gmail.com

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200965/C02/XE3095X/CHNGPW / FW: Accident Involving SFM 9089 X and XE 3095 X on 8 Feb 2022

Without Prejudice, Save as to Costs

Our reference: SNM22D200965 CO2/ XE3095X /Chngpw

Your reference: SFM9089X

Dear Sirs

ACCIDENT INVOLVING XE3095X & SFM9089X ON 08/02/2022

We refer to your email of 09/02/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sq.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, February 10, 2022 10:03 AM

To: 'service at kkimhin.com.sg' <service@kkimhin.com.sg>; sandrakhong@gmail.com; Adeline Chng

<adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200965/C02/XE3095X/CHNGPW / FW: Accident Involving SFM 9089 X and XE 3095 X on 8 Feb 2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SFM9089X.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: service@kkimhin.com.sg>

Sent: Wednesday, 9 February 2022 12:30 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: service@kkimhin.com.sg; 'Sandra (Gmail)' <subject: Accident Involving SFM 9089 X and XE 3095 X on 8 Feb 2022

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Your Ref: XE 3095 X (China Taiping)

Our Ref: SFM 9089 X

Dear Claims Officer

Good day to you. Enclosed the GIA report of SFM 9089 X who was hit by your insured XE 3095 X on 8 Feb 2022.

Vehicle is not in.

Please advise liability (circumstance reported). Thank you.

Best Regards Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd