

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 10 February, 2022 12:45 PM
To: Ken Wong; SUR; assignments
Cc: Cecilia Lee Peng Geok
Subject: RE: SNM22D200810/C02/SME6622K/LEPG / RE: ACCIDENT INVOLVING SLV 1596H & SME 6622K ON 29 JANUARY 2022 AT 1740 HOURS ALONG PIE TOWARDS TUAS

WITHOUT PREJUDICE

Dear Ken,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

OID: Cecilia Lee

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ken Wong <kenwonglw@shinautomobile.com.sg>
Sent: Thursday, 10 February 2022 12:40 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D200810/C02/SME6622K/LEEPG / RE: ACCIDENT INVOLVING SLV 1596H & SME 6622K ON 29 JANUARY 2022 AT 1740 HOURS ALONG PIE TOWARDS TUAS

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Hi Jacqueline,

we will like to request for Marcus Chua from LKK to view the vehicle

Regards,

Ken

---- On Thu, 10 Feb 2022 11:07:39 +0800 **Tan Chew Chik Jacqueline** <jacqueline.tan@sg.cntaiping.com> wrote ----

Without Prejudice

Our reference: SNM22D200810/C02/SME6622K/LEEPG

Your reference: SLV1596H

Dear Sirs,

ACCIDENT INVOLVING SME6622K & SLV1596H ON 29/01/2022

We refer to your email of 09/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to

provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 10 February 2022 11:06 AM

To: Ken Wong <kenwonglw@shinautomobile.com.sg>; Cecilia Lee Peng Geok

<cecilia.lee@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: admin <admin@shinautomobile.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200810/C02/SME6622K/LEEPG / RE: ACCIDENT INVOLVING SLV 1596H & SME 6622K ON 29 JANUARY 2022 AT 1740 HOURS ALONG PIE TOWARDS TUAS

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SLV1596H.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ken Wong <kenwonglw@shinautomobile.com.sg>
Sent: Wednesday, 9 February 2022 3:20 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: admin <admin@shinautomobile.com.sg>
Subject: ACCIDENT INVOLVING SLV 1596H & SME 6622K ON 29 JANUARY 2022 AT 1740 HOURS ALONG PIE TOWARDS TUAS

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Dear Sir/Mdm,

We are authorized by Mitsubishi HC Capital Asia Pacific Pte. Ltd., who has appointed us to repair their motor vehicle no. **SLV 1596H**.

Please be informed that the said vehicle can be inspected at:
Please call before coming down as we need to arrange with owner to drive down the car

Name: Shin Automobile

Address: 15 Kaki Bukit Road 4 #01-46 Bartley Biz Centre, Singapore 417808

Contact Person: Ken Wong

Contact Number: 9296 6145 / 6385 5922

Regards,

Ken