# Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 10 February, 2022 10:59 AM

To: TeamAutoPro North; assignments@lkkauto.com; Admin A

Subject: RE: O/R: SNM22D200825/C02/SMH8789J/TAYHP / FW: 2 Days Notice: SMQ 502 A

(Our Ref) and SMH 8789 J (Your Ref) 3rd Party: China Taiping Dated: 29/01/2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TREAMPRO to conduct survey.

Regards,

#### Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Wednesday, 9 February 2022 9:39 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: O/R: SNM22D200825/C02/SMH8789J/TAYHP / FW: 2 Days Notice: SMQ 502 A (Our Ref) and SMH 8789

J (Your Ref) 3rd Party: China Taiping Dated: 29/01/2022

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Dear Irene,

With reference to your list of surveyors, we are agreeable with the appointment of <a href="LKK Auto Consultants Pte">LKK Auto Consultants Pte</a>
<a href="Ltd">Ltd</a>
as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14	Singapore 575722

Thank you for your kind attention to our request.	
*The above settlement is in respect of our client for do not prejudice our client's claim in respect of damages injuries.*	
**Dear all, please note that Team AutoPro Pte Lt 2021.	td is GST registered w.e.f. 13th January
Best Regards,	
David Seow <b>Team AutoPro Pte Ltd</b>	
Tel: 6258 1955 Fax: 6258 1956  Main Office: 160 Sin Ming Dr, #02-12 Sin Ming Auto Workshop/Survey Venue: 160 Sin Ming Dr, #01-14	,
On Wed, Feb 9, 2022 at 9:21 AM Irene Tay < <u>ire</u>	ne.tay@sg.cntaiping.com> wrote:
WITHOUT PREJUDICE	
Dear Sir/Mdm,	
We refer to your email.	
Kindly note the following:-	
1. We would like to conduct pre-repair survey o	of the vehicle at the appointed workshop.
2. We propose the following list of surveyors conduct survey of the claimant's vehicle:-	to be nominated as the Single Joint Expert to
4	10 1/ 21 /2
1. Gary Soon (FTA) 2. Chow Bo Xiong (FTA)	6. Marcus Chua (LKK) 7. Kenneth Kong (LKK)

8. Adrian Ling (LKK)

3. Ben Chua (FTA)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

# NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224">6224</a>
<a href="mailto:7175">7175</a>. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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## Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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## Irene Tay

Claims Department (Motor Division)

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From: TeamAutoPro North < teamautopl@gmail.com > Sent: Tuesday, 8 February 2022 3:39 PM To: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Cc: Irene Tay < irene.tay@sg.cntaiping.com > Subject: Re: O/R: SNM22D200825/C02/SMH8789J/TAYHP / FW: 2 Days Notice: SMQ 502 A (Our Ref) and SMH 8789 J (Your Ref) 3rd Party: China Taiping Dated: 29/01/2022
<b>CAUTION:</b> This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Dear Irene,
Please kindly assist to send me the list of the surveyors.
Thank you very much.

China Taiping Insurance (Singapore) Pte. Ltd.

personal injuries.*
**Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.
Best Regards,
David Seow
Team AutoPro Pte Ltd
Tel: 6258 1955 Fax: 6258 1956
Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722
On Tue, Feb 8, 2022 at 11:30 AM Claims Dept of CTI < claimsdept@sg.cntaiping.com > wrote:
Without Prejudice
Dear Irene,
Please conduct PRS for SMQ502A.
Note: officer in charge Irene Tay 63896192.
NOTICE: In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.
Thank you
Chong Boon Sen

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his

#### Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 7 February 2022 6:45 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: 2 Days Notice: SMQ 502 A (Our Ref) and SMH 8789 J (Your Ref) 3rd Party:

China Taiping Dated: 29/01/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Road Traffic Accident Involving SMQ 502 A (Our Ref) and SMH 8789 J (Your Ref) Dated: 29 January 2022, Time around 1643 HRS

@ SLE Towards CTE Near Lentor Exit

We represent our client; SKYWAY MOTOR PTE LTD, to notify you of the aforesaid road traffic accident involving our client 's vehicle registration number: SMQ 502 A and your insured' s vehicle registration number: SMH 8789 J.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please kindly send us your list of at least ten (10) motor surveyors within 2 working days, via

Contact Person	Eric Lee	8879 9997	
Email Address	teamautopl@gmail.com		
Survey Address	160 Sin Ming Dr, #01-	14 Sin Ming AutoCity	Singapore 575722

Thank you for your attention to this email and we look forward to your earliest reply.
*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.*
**Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.

Best Regards,

David Seow

# **Team AutoPro Pte Ltd**

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722