

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 10 February, 2022 10:56 AM
To: Assessment Department; assignments@lkkauto.com; Admin A
Cc: Claims Department; Admin Department
Subject: RE: O/R: SNM22D200915/C02/SGS5436K/TAYHP / RE: Accident involving SKK 3373 R & SGS 5436 K on 07/02/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Sir/Mdm (LKK),

Please assist to liaise with JEW MOTOR to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>
Sent: Wednesday, 9 February 2022 5:43 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>
Subject: Re: O/R: SNM22D200915/C02/SGS5436K/TAYHP / RE: Accident involving SKK 3373 R & SGS 5436 K on 07/02/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohd Taufikh (LKK) to conduct the survey.

Thank you.

Regards,

JOHN

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 9 Feb 2022 at 12:00, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us /

our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Assessment Department <assessment@jewmotors.com>

Sent: Wednesday, 9 February 2022 11:46 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Re: O/R: SNM22D200915/C02/SGS5436K/TAYHP / RE: Accident involving SKK 3373 R & SGS 5436 K on 07/02/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

May I have the list of surveyors please.

Thank you.

Regards,

JOHN

Motor Claims Department

Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 9 Feb 2022 at 11:08, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Irene,

Please conduct PRS for **SKK3373R**.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Assessment Department <assessment@jewmotors.com>
Sent: Tuesday, 8 February 2022 4:33 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>
Subject: Accident involving SKK 3373 R & SGS 5436 K on 07/02/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm.,

We refer to the above matter.

We represent our client, PHUA LINGSHAN EIRENE to notify you of the aforesaid accident involving our client's vehicle SKK3373R and your insured's vehicle SGS5436K on 07/02/2022 at 1830HRS along CLEMENTI AVE 6 TOWD AYE.

This serves as a **NOTICE** that we are claiming against SGS5436K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person: JOHN (9199 7483)

Contact Email: assessment@jewmotors.com

VEH IN (Date & Time) : 08/02/2022

PRS ARRANGEMENT (Date & Time) : 09/02/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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JOHN

Motor Claims Department

Tel: 9199 7483