

## Meng Yan (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 10 February, 2022 10:34 AM  
**To:** assignments; Stephanie Loke; Jess Francis Carlos; Jobi Thomas; Eric Paul Glorioso; Derek Oh; jason.wong@eurokars.com.sg; Tan Wei Cin; Falcoe Lee Weng Fai; Eva Kok Wai Kee; ronald.yap@eurokars.com.sg  
**Cc:** Claims Dept of CTI; Jenny Lew; Alfred Toh; Chong Boon Sen  
**Subject:** RE: SNM22D200799/C02/SNC9364J/LEWLC / FW: YOUR REF: SNC9364J / OUR REF: SME3700M / DOA: 04FEB2022  
**Attachments:** SME3700M.pdf

***WITHOUT PREJUDICE***

**M/S LKK AUTO CONSULTANTS PTE LTD**

Dear Sirs

Please assist to arrange survey on SME3700M. (email below refers)

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 TaipingSG**

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 10 February 2022 9:17 am  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** FW: SNM22D200799/C02/SNC9364J/LEWLC / FW: YOUR REF: SNC9364J / OUR REF: SME3700M / DOA: 04FEB2022

Can assist?

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Sent:** Thursday, 10 February 2022 9:01 am  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Falcoe Lee Weng Fai <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Eva Kok Wai Kee <[eva.kok.wk@eurokars.com.sg](mailto:eva.kok.wk@eurokars.com.sg)>  
**Subject:** RE: SNM22D200799/C02/SNC9364J/LEWLC / FW: YOUR REF: SNC9364J / OUR REF: SME3700M / DOA: 04FEB2022

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Dear Jenny, please assign to LKK-Marcus

Thank You,

Ronald Yap  
TransEurokars Pte Ltd  
5 Ubi Close  
S408605

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** 04 February 2022 5:25 PM  
**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Falcoe Lee Weng Fai <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Eva Kok Wai Kee <[eva.kok.wk@eurokars.com.sg](mailto:eva.kok.wk@eurokars.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D200799/C02/SNC9364J/LEWLC / FW: YOUR REF: SNC9364J / OUR REF: SME3700M / DOA: 04FEB2022

**Without Prejudice**

**Our reference:** SNM22D200799/C02/SNC9364J/lewlc (insured yet to lodge report)  
**Your reference:** SME3700M

Dear Sirs / Madam,

**ACCIDENT INVOLVING SNC9364J & SME3700M on 04/02/2022**

We refer to your email of 04/02/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 4 February 2022 5:22 pm

**To:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); [stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg); [jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg); [jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg); [eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg); [derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg); [jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg); [weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg); [falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg); [eva.kok.wk@eurokars.com.sg](mailto:eva.kok.wk@eurokars.com.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200799/C02/SNC9364J/LEWLC / FW: YOUR REF: SNC9364J / OUR REF: SME3700M / DOA: 04FEB2022

Without Prejudice

Dear Jenny,

Please conduct PRS for SME3700M. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Sent:** Friday, 4 February 2022 5:13 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Falcoe Lee Weng Fai <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Eva Kok Wai Kee <[eva.kok.wk@eurokars.com.sg](mailto:eva.kok.wk@eurokars.com.sg)>  
**Subject:** YOUR REF: SNC9364J / OUR REF: SME3700M / DOA: 04FEB2022  
**Importance:** High

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Dear Claims Dept,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Survey to be arranged afterwards.

Thank You,

Ronald Yap  
5 Ubi Close  
S408605  
Eurokars Group