

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 10 February, 2022 9:31 AM
To: Lily; assignments
Cc: Claims Dept of CTI; Claims
Subject: RE: SNM22D200785/C02/SMP4895U/CHNGPW / FW: Arrange for survey - Acc on 30/01/2022 invlg SJT 7333 U & SMP 4895 U

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Lily <bhlim@procarcare.com.sg>
Sent: Thursday, February 10, 2022 9:08 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims <claims@procarcare.com.sg>
Subject: RE: SNM22D200785/C02/SMP4895U/CHNGPW / FW: Arrange for survey - Acc on 30/01/2022 invlg SJT 7333 U & SMP 4895 U

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Dear Adeline

Marcus Chua (LKK)

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, February 9, 2022 6:04 PM

To: Lily <bhlim@procarcare.com.sg>; Claims <claims@procarcare.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200785/C02/SMP4895U/CHNGPW / FW: Arrange for survey - Acc on 30/01/2022 invlg SJT 7333 U & SMP 4895 U

Without Prejudice, Save as to Costs

Our reference: SNM22D200785 C02/ SMP4895U /Chngpw

Your reference: SJT7333U

Dear Sirs

ACCIDENT INVOLVING SMP4895U & SJT7333U ON 31/01/2022

We refer to your email of 09/02/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, February 9, 2022 5:26 PM

To: Lily <bhlim@procarcare.com.sg>; Claims <claims@procarcare.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200785/C02/SMP4895U/CHNGPW / FW: Arrange for survey - Acc on 30/01/2022 invlg SJT 7333 U & SMP 4895 U

Without Prejudice

Dear Adeline,

Please conduct PRS for SJT7333U.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 9 February 2022 9:46 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: FW: Arrange for survey - Acc on 30/01/2022 invlg SJT 7333 U & SMP 4895 U

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Dear Boon Sen

The DOA/TIME is 30/01/2022 @ 0950 hrs.
Attached copy of our owner report

Regards,

Lily LIM
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
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From: Wayne <wayne@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, February 8, 2022 12:01 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: Arrange for survey - Acc on 30/01/2022 invlg SJT 7333 U & SMP 4895 U

Dear Boon Sen

I' ve checked with my client. The accident date should be 30 Jan 2022.

Please refer to the attachments. These are the scene photo that my client prepared for us and the time stamp (printed from his email) at the bottom of the images indicate that it is on 30 Jan 2022.

Thanks and regards

Wayne Lim

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Monday, February 7, 2022 10:03 AM
To: Claims <claims@procarcare.com.sg>
Subject: RE: Arrange for survey - Acc on 30/01/2022 invlg SJT 7333 U & SMP 4895 U
Importance: High

Without Prejudice

Dear Sir,

Pls confirm accident date 31.1.2022 or 30.1.2022 as our insured mentioned 31.1.2022.

Look forward to hearing from you asap to process pri. If your client need to amend, pls help them to amend gia report.

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Thank you

Chong Boon Sen
Claims Department

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From: Siew Chin <siewchin@procarcare.com.sg> **On Behalf Of** Claims
Sent: Saturday, 5 February 2022 3:27 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims claims@procarcare.com.sg
Subject: Arrange for survey - Acc on 30/01/2022 invlg SJT 7333 U & SMP 4895 U

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Dear Sir

Please refer to attached and arrange for survey.

Appreciate if you can advise on the claims handler for checking of accident liability.

Vehicle not in workshop

Thanks You.

Regards,

Siew Chin
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
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