

Re: SNM22D200960/C02/SJZ7890X/TANKW / FW: Direct Settlement - Accident Involving SJZ 7890X (OI : CTI - TBA) and SLQ 7063R (TP : LKK REF - CC6/CTI22001270/g3) on 08/02/2022

Su Li (LKK Auto) <suli@lkkauto.com>

Fri 2/18/2022 12:29 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLQ 7063R at M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, February 11, 2022 4:21 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200960/C02/SJZ7890X/TANKW / FW: Direct Settlement - Accident Involving SJZ 7890X (OI : CTI - TBA) and SLQ 7063R (TP : LKK REF - CC6/CTI22001270/g3) on 08/02/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D200960/C02/SJZ7890X/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 11 February 2022 1:53 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving SJZ 7890X (OI : CTI - TBA) and SLQ 7063R (TP : LKK REF - CC6/CTI22001270/g3) on 08/02/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

We refer to the above matter.

Please refer attached video, accident recorded on 08.02.2022. And TP client SLQ 7063R also confirm it.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Sent:** Friday, February 11, 2022 10:57 AM**To:** Su Li (LKK Auto) <suli@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>**Subject:** RE: Direct Settlement - Accident Involving SJZ 7890X (OI : CTI - TBA) and SLQ 7063R (TP : LKK REF - CC6/CTI22001270/g3) on 08/02/2022

Dear Sir,

We have an accident on 08/01/2022 18:30.

Can confirm with TP client if same accident? If accident date/timing wrong, pls ask them amend addendum and update us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims DepartmentChina Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ann**From:** Su Li (LKK Auto) <suli@lkkauto.com>**Sent:** Thursday, 10 February 2022 10:49 pm**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Cc:** Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) CeciliaChong@lkkauto.com**Subject:** Direct Settlement - Accident Involving SJZ 7890X (OI : CTI - TBA) and SLQ 7063R (TP : LKK REF - CC6/CTI22001270/g3) on 08/02/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd