

Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA)
Sent: 30/12/2016 19:26
To: CS A Team; Team A
Cc: Jas Khine (LKK Auto)
Subject: Re: Accident on 22/11/2016 involving SHF 375S & SKG 5974P - AIG (Our Ref: TAX/11/16/2173/lg)
Attachments: TAX 11 16 2173.pdf; witness statement.pdf

Dear All,

We quantify our claim as follows:-

| | |
|-----------------|-------------------------------|
| Cost of repairs | \$2100.00 |
| Loss of rental | \$ 561.75 (\$112.35 x 5 days) |
| Loss of income | \$ 300.00 (\$60.00 x 5 days) |
| LTA search fee | <u>\$ 5.00</u> |
| | \$2966.75 |
| | ===== |

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi, LTA search and witness statement for your perusal.

Please let us hear from you soon.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



Our Ref : TAX/11/16/2173/LG

Date : 05/12/2016

To : Claims Department

From : SMRT Taxis

ACCIDENT INVOLVING SHF375S AND SKG5974P ON 22/11/2016 ALONG GRANGE ROAD TOWARDS ORCHARD LINK (TAKASHIMAYA)

CONFIRMATION OF TAXI RENTAL

This is to confirm the daily taxi rental rate for taxi registration no. SHF375S is \$112.35/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager
SMRT Taxis Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV161200164
Date : 07.12.2016
Vehicle No. : SHF375S
Your Ref No. : TAX/11/16/2173
Our Ref No. : 24086185
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

| Description | Qty | Unit Cost | Add % | (Discount) Amount | Amount |
|--|------|--------------|----------|----------------------|-------------|
| LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION | 1.00 | | | | \$ 2,100.00 |
| GRAND TOTAL | | | | | \$ 2,100.00 |

Remark :

Make/Model : CHEVROLET EPICA 2.0
Accident Date : 22.11.2016

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHF375S

Accident Case No. : TAX/11/16/2173

Make / Model : CHEVROLET EPICA 2.0

Ref. No. : 24086185

Date and Time Vehicle off-road for Accident Repair : 23.11.2016 11:45:00

Date and Time Repair Completed : 28.11.2016 11:05:52

Remarks :

Generated by : POHSUAN

Printed on : 29.11.2016

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|--|
| Date Of Report | 22/11/2016 15:49 |
| Date Of Accident | 22/11/2016 14:00 |
| Exact Location Of Accident | GRANGE ROAD TOWARDS ORCHARD LINK (TAKASHIMAYA) |
| Country/State of Loss | Singapore |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|--------------------|
| Vehicle Registration Number | SHF375S |
| Insured/Policyholder | |
| Name Of Registered Owner | SMRT TAXIS PTE LTD |
| Co Reg No | 198905369K |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | Office-80000000 |

Vehicle Particulars

| | |
|--|-----------------|
| Manufacturer | CHEVROLET |
| Model | EPICA-2.0 (A) |
| Exact Purpose for which vehicle was being used at time of accident | HIRE AND REWARD |
| Are you claiming under your own insurance policy for repair to your vehicle? | No |
| If No, Please state action to be taken | Third Party |
| Vehicle Category | Taxi |

Insurance Company

| | |
|---------------------------|-------------------------------|
| Name of Insurance Company | First Capital Insurance Ltd |
| Type Of Coverage | Third Party Fire and/or Theft |
| Fleet Policy | Yes |
| Policy Number | D-IIO27591MFSH |
| Cover Note Number | |

Driver

| | |
|----------------------|-----------------------|
| Name of Driver | TAN AI BEE |
| NRIC No | S1212800B |
| Date Of Birth | 01/09/1955 |
| Occupation | Outdoor |
| Date Of Driving Pass | 29/05/1974 |
| Driving Experience | 42 Years And 5 Months |
| Gender | Female |
| Mobile Number | |
| Fax Number | |
| Contact Number | |
| Email Address | NOEMAIL |

Address

Postcode

Was driver an employee of the Insured's Company No

If No, Relationship of the Driver with the Insured Other - HIRER

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident Side Swipe- Same Direction

Weather Conditions Clear

Road Surface Dry

Other Information

Was any foreign vehicle involved in this accident? No

Was any body injured in the Accident? No

Was any other material or property damaged? Yes

I have been approached by unknown person(s) soliciting/offering accident claims assistance. No

Number of Passengers (Including Driver) 4

Details of Police Action

Was the accident reported to the police? No

If Yes, Please state which Police Station

Was notice of intended Prosecution given? No

If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ALONG GRANGE ROAD TOWARDS ORCHARD LINK (TAKASHIMAYA) WITH THREE PASSENGERS ON BOARD. TRAFFIC WAS IN MY FAVOUR, AS SUCH I PROCEEDED TO TURN RIGHT. SUDDENLY A VEHICLE SKG5974P BEAT THE RED LIGHT AND COLLIDED ONTO THE LEFT FRONT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment? Yes

Was there any video captured by Car Camera? No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKG5974P

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver KOSUGI TAKUYA

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "**Purposes**")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

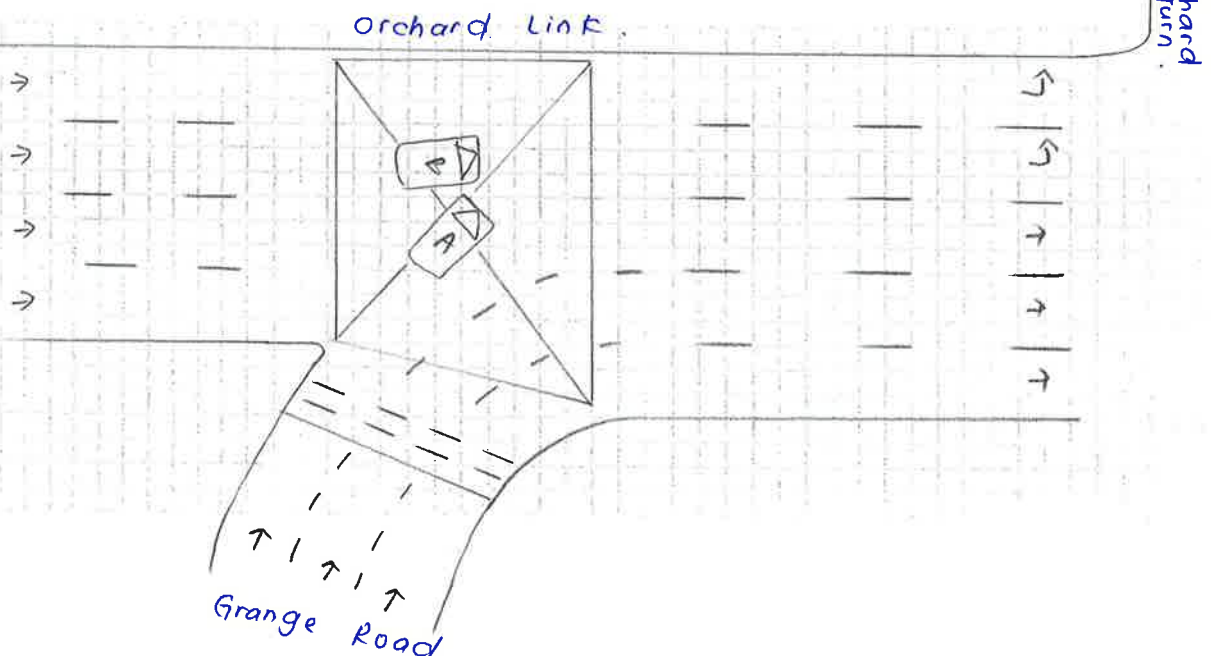


Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan





Date: 22/11/2016.

Our Ref. No.:

Letter of Authorisation

I, TAN AI BEE (NRIC No.: S1212800B) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHF3758, hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SKG 5974 P happened on 2.00 pm (approximately) along Grange Road (Traffic light) turning to Orchard Link going to Takashimaya (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : TAN AI BEE Signature: [Signature] 22/11/16
NRIC No. : S1212800B
Tel No. : 84929343
Address : BK214 Ang Mo Kio Ave 3
#09-1556 SC560214)

Text size + -

Enquire Transaction History**Transaction History Details**

| | | | |
|-------------------|--|-------------------------------------|----------------------|
| Log Date/Time: | 23 Nov 2016 / 12:02:06 | | |
| Asset Type: | Vehicle | Transaction Amount: | \$5.35 |
| Asset ID: | SKG5974P | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ESASBAH0 - BALQISH BINTE ABDUL HALIL | Business Transaction Reference No.: | 20161123120206514869 |

Search Date / Time: 22 Nov 2016 14:00:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

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Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA)

Subject: FW: Accident on 22/11/2016 involving SHF 375S & SKG 5974P - AIG (Our Ref: TAX/11/16/2173/lg)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA)

Sent: 20/01/2017 14:18

To: Jas Khine (LKK Auto)

Subject: Re: Accident on 22/11/2016 involving SHF 375S & SKG 5974P - AIG (Our Ref: TAX/11/16/2173/lg)

Dear Jas,

We have verified with our witness and she informed us that you only asked her 2 questions - if she is related to our driver and if she is willing to testify in Court.

Since you have spoken to our witness, please let us have your offer. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Serene Ng <Serene_mashimaro@hotmail.com>
Sent: 06/12/2016 15:04
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA)
Subject: Accident on 22th Nov 2016

On Tuesday Afternoon ,I took a cab with my two daughters to Takashimaya.The driver is Miss Tan Ai Bee,vehicle no is SHF375S.We were near to Grange Rd at the traffic light.When it turn green light,the taxi driver was going to turn to the right when suddenly a car from the left drove and bump toward us.The car hit the front left side of the taxi.We were quite near to our destination when this happened.Hope my statement help.

Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: FW: Accident on 22/11/2016 involving SHF 375S & SKG 5974P - AIG (Our Ref: TAX/11/16/2173/lg)

From: Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

Sent: 25/09/2017 18:00

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: RE: Accident on 22/11/2016 involving SHF 375S & SKG 5974P - AIG (Our Ref: TAX/11/16/2173/lg)

WITHOUT PREJUDICE

Dear Lee Gek,

Further to the below matter.

Since there is no SD affirm by your client's witness, our Principal instructed us to resolve your client's claim @ **Global Sum \$1,500/- (all in)**.

Kindly let us have your acceptance.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)