# **Shiau Chan (LKKAuto)**

From: Chua, Hazel <Hazel.Chua@awac.com>
Sent: Monday, 25 April 2022 3:00 PM

To: Shiau Chan (LKKAuto)
Cc: SUR; assignments

**Subject:** RE: Public Liability Claim - TP Survey - Verchem Asia Pacific Pte Ltd - TP Car:

GBF351G - THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT

SETTLEMENT) - Our Ref: C070835/001-001

Dear Shiau Chan

Our claims reference is C070835/001-001.

## **Best Regards**

Hazel Chua Senior Claims Analyst Asia-Pacific Claims Group

Allied World Assurance Company, Ltd

60 Anson Road #08-01 (8th Floor) Singapore 079914

T: +65 6423 0531 F: +65 6423 0798

E: <u>Hazel.Chua@awac.com</u>
W: <u>www.awac.com</u>

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

**Sent:** Monday, 25 April 2022 2:03 pm

**To:** Tan, Shirley < Shirley. Tan@awac.com >; SUR < sur@lkkauto.com >; assignments < assignments@lkkauto.com > Subject: RE: Public Liability Claim - TP Survey - Verchem Asia Pacific Pte Ltd - TP Car: GBF351G - THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) - Our Ref: C070835/001-001

**CAUTION:** External Email

Dear Shirley,

Kindly provide us the claims reference of above mentioned.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 16 March 2022 2:30 PM

To: 'Tan, Shirley' <<u>Shirley.Tan@awac.com</u>>; Shiau Chan (LKKAuto) <<u>siewsc@lkkauto.com</u>>; SUR <<u>sur@lkkauto.com</u>>;

assignments < assignments@lkkauto.com >

**Subject:** RE: Public Liability Claim - TP Survey - Verchem Asia Pacific Pte Ltd - TP Car: GBF351G - THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) - Our Ref: C070835/001-001

Dear Shirley,

Thank you for the email.
Dear Shiau Chan,
Please assist. Our ref: CS/AWA22001260/Vqf3
Thank you.
Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  Please contact the undersign for survey arrangement.
Best Regards,
Yan   Admin
LKK Auto Consultants Pte Ltd  Phone: 6741-8434   email: assignments@lkkauto.com   fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: Tan, Shirley < Shirley.Tan@awac.com> Sent: Wednesday, 16 March, 2022 2:25 PM To: PANG YOU NA, AMANDA < AmandaPangYN@rep.greateasternfa.sg>; Summer (LKK Auto) < admind@lkkauto.com> Subject: RE: Public Liability Claim - TP Survey - Verchem Asia Pacific Pte Ltd - TP Car: GBF351G - THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) - Our Ref: C070835/001-001
Hi Summer
We refer to agent's email below.
Please let us have your advice on the repair work of Third party's vehicle and the report
Thank you.
Hi Amanda
We refer to your email below.
We are currently pending for our appointed surveyor's report for us to assess on the claim. We will update you in due course.
Thank you.
Best Regards
Shirley Tan Senior Claims Analyst Asia-Pacific Claims Group Allied World Assurance Company, Ltd 60 Anson Road #08-00 (8th Floor) Singapore 079914

T: +65 6423 0538 F: +65 6423 0798 E: shirley.tan@awac.com

W: www.awac.com

From: PANG YOU NA, AMANDA < AmandaPangYN@rep.greateasternfa.sg>

**Sent:** Wednesday, 16 March 2022 2:21 pm **To:** Tan, Shirley < Shirley.Tan@awac.com>

Subject: RE: Public Liability Claim - TP Survey - Verchem Asia Pacific Pte Ltd - TP Car: GBF351G - THIRD PARTY CLAIM

(REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) - Our Ref: C070835/001-001

**CAUTION:** External Email

Hi Shirley,

May I know the status of this claim?

THANK YOU.

#### AMANDA PANG

Associate Director (Financial Services)

B.Sci, Chartered Financial Consultant ChFC®

Rep No.: PYN 300217751

Advisors' Clique
A group of financial consultants representing
Great Eastern Financial Advisers Private Limited
1 Pickering Street #07-03/04
Great Eastern Centre
Singapore 048659

M: 9150 9163

E: amandapangyn@rep.greateasternfa.sg

From: Summer (LKK Auto)

**Sent:** Tuesday, 15 February 2022 4:46 pm **To:** 'Tan, Shirley'; assignments@lkkauto.com

Cc: PANG YOU NA, AMANDA

**Subject:** RE: Public Liability Claim - TP Survey - Verchem Asia Pacific Pte Ltd - TP Car: GBF351G - THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) - Our Ref: C070835/001-001

Dear Shirley,

Please be inform that vehicle survey done.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan, Shirley < Shirley.Tan@awac.com > Sent: Tuesday, 15 February, 2022 4:39 PM

To: Summer (LKK Auto) <a href="mailto:summer">admin-d@lkkauto.com</a>>

Cc: PANG YOU NA, AMANDA < <u>AmandaPangYN@rep.greateasternfa.sg</u>>

Subject: RE: Public Liability Claim - TP Survey - Verchem Asia Pacific Pte Ltd - TP Car: GBF351G - THIRD PARTY CLAIM

(REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) - Our Ref: C070835/001-001

Hi Summer

We refer to agent's email below.

Please let us have your confirmation if surveyor has went for the survey for third party's van.

Thank you.

Hi Amanda

We refer to your email below.

We have appointed m/s LKK Auto Consultants Pte Ltd for the surveyor work. We will update you again.

Thank you.

**Best Regards** 

Shirley Tan
Senior Claims Analyst
Asia-Pacific Claims Group
Allied World Assurance Company, Ltd
60 Anson Road #08-00 (8th Floor) Singapore 079914

T: +65 6423 0538 F: +65 6423 0798

E: shirley.tan@awac.com

W: www.awac.com

From: PANG YOU NA, AMANDA < AmandaPangYN@rep.greateasternfa.sg>

Sent: Tuesday, 15 February 2022 4:33 pm

To: Autobolt Services Pte Ltd <autoboltsvc@singnet.com.sg>

Cc: Tan, Shirley <Shirley.Tan@awac.com>

Subject: RE: GBF351G ACCIDENT REPORT & QUOTATION

**CAUTION:** External Email

Hi Shirley,

May I know if the surveyor has went down?

THANK YOU.

#### AMANDA PANG

Associate Director (Financial Services)

B.Sci, Chartered Financial Consultant ChFC®

#### Rep No.: PYN 300217751

Advisors' Clique
A group of financial consultants representing
Great Eastern Financial Advisers Private Limited
1 Pickering Street #07-03/04
Great Eastern Centre
Singapore 048659

M: 9150 9163

E: amandapangyn@rep.greateasternfa.sg

From: Autobolt Services Pte Ltd <a href="mailto:autoboltsvc@singnet.com.sg">autoboltsvc@singnet.com.sg</a>

Sent: Wednesday, February 9, 2022 3:52:15 PM

To: PANG YOU NA, AMANDA < AmandaPangYN@rep.greateasternfa.sg>

Cc: <a href="mailto:Shirley.Tan@awac.com">Shirley.Tan@awac.com</a> <a href="mailto:Shirley.Tan@awac.com">Subject: RE: GBF351G ACCIDENT REPORT & QUOTATION</a>

Hi Amanda/Shirley,

Any day Monday to Friday, 9am to 6pm your surveyor convenience.

Thanks & Best Regards

Roger Ng

Auto Bolt Services Pte Ltd 8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 92329154 or Tel: 98511300

From: PANG YOU NA, AMANDA < AmandaPangYN@rep.greateasternfa.sg >

Sent: Wednesday, 9 February, 2022 3:46 PM

To: Autobolt Services Pte Ltd <a href="mailto:autoboltsvc@singnet.com.sg">autoboltsvc@singnet.com.sg</a>

Cc: Shirley.Tan@awac.com

Subject: RE: GBF351G ACCIDENT REPORT & QUOTATION

Hi Roger,

Our insurer would like to arrange a motor surveyor for car inspection.

Can you contact them to arrange a time? They are being cc in this email.

Shirley, you may contact Roger at 92329154 if he is not responsive to this email.

THANK YOU.

#### **AMANDA PANG**

Associate Director (Financial Services)

B.Sci, Chartered Financial Consultant ChFC®

Rep No.: PYN 300217751

Advisors' Clique
A group of financial consultants representing
Great Eastern Financial Advisers Private Limited
1 Pickering Street #07-03/04
Great Eastern Centre
Singapore 048659

M: 9150 9163

E: amandapangyn@rep.greateasternfa.sg

From: Autobolt Services Pte Ltd

Sent: Wednesday, 9 February 2022 11:55 am

To: PANG YOU NA, AMANDA

Subject: GBF351G ACCIDENT REPORT & QUOTATION

Hi Amanda,

Kindly refer to attachment for the quotation & report.

Thanks & Best Regards

Roger Ng

Auto Bolt Services Pte Ltd 8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 92329154 or Tel: 98511300

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