

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 9 February, 2022 4:22 PM
To: Claims; Admin A; assignments@lkkauto.com
Subject: RE: SNM22D200939/C02/GBL4790P/TAYHP / FW: Arrange for survey - Acc on 28.01.2022 invlg SMG 3926 T & GBL 4790 P

Dear Sir/Mdm,

Please assist to get your surveyor to liaise with PROGRESSIVE to conduct survey

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 9 February 2022 3:25 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims <claims@procarcare.com.sg>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: SNM22D200939/C02/GBL4790P/TAYHP / FW: Arrange for survey - Acc on 28.01.2022 invlg SMG 3926 T & GBL 4790 P

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Hi Irene

Please arrange Marcus - LKK

Regards,

Lily LIM
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, February 9, 2022 3:21 PM

To: Claims <claims@procarcare.com.sg>

Cc: Claims <claims@procarcare.com.sg>

Subject: FW: SNM22D200939/C02/GBL4790P/TAYHP / FW: Arrange for survey - Acc on 28.01.2022 invlg SMG 3926 T & GBL 4790 P

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 9 February 2022 10:30 AM
To: wayne@procarcare.com.sg; Claims <claims@procarcare.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200939/C02/GBL4790P/TAYHP / FW: Arrange for survey - Acc on 28.01.2022 invlg SMG 3926 T & GBL 4790 P

Without Prejudice

Dear Irene,

Please conduct PRS for SMG3926T. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Wayne <wayne@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, 8 February 2022 2:09 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey - Acc on 28.01.2022 invlg SMG 3926 T & GBL 4790 P

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Dear Sir

Please refer to attached and arrange for survey.

Appreciate if you can advise on the claims handler for checking of accident liability.

Vehicle not in workshop

Thanks and regards

Wayne Lim

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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