

Meng Yan (LKK Auto)

From: Eileen Chua <ahlimmc@singnet.com.sg>
Sent: Tuesday, 1 March, 2022 2:00 PM
To: Tan Chew Chik Jacqueline
Cc: Chong Boon Sen; LKK - Summer (Survey)
Subject: MUTUAL SETTLEMENT -Re: REMINDER -Fw: ADVISE LIABILITY -Fw: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E

Importance: High

Hi Jacqueline,

I like to inform your insured (the Driver) had come to our workshop to do Mutual settlement. Payment had been made.

So we will amend the GIA report to Reporting only once my client sign the addendum form.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170

From: [Tan Chew Chik Jacqueline](#)
Sent: Friday, February 18, 2022 12:12 PM
To: [Eileen Chua](#)
Cc: [Chong Boon Sen](#)
Subject: RE: REMINDER -Fw: ADVISE LIABILITY -Fw: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E

WITHOUT PREJUDICE
SAVE AS TO COST

Hi Eileen,

We write to inform you that our Insured have yet to report the accident.

Kindly hold hands on the matter while we are liaising with Insured for the report.

We will revert to you in due course soon.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Friday, 18 February 2022 11:05 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: REMINDER -Fw: ADVISE LIABILITY -Fw: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Please kindly advise the liability.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170

From: [Eileen Chua](#)

Sent: Friday, February 11, 2022 3:06 PM

To: [China - Tan Chew Chik Jacqueline](#)

Subject: ADVISE LIABILITY -Fw: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E

Dear Jacqueline,

Please kindly advise the liability.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170

From: [Tan Chew Chik Jacqueline](#)
Sent: Wednesday, February 09, 2022 3:27 PM
To: [Eileen Chua](#) ; [assignments](#) ; [SUR](#)
Subject: RE: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E

WITHOUT PREJUDICE

Dear Eileen,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Eileen Chua <ahlimmc@singnet.com.sg>
Sent: Wednesday, 9 February 2022 12:46 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: Re: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA:

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We choose Kenneth Kong (LKK) the surveyor to survey the vehicle. Please kindly arrange soonest.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170

From: [Tan Chew Chik Jacqueline](#)

Sent: Wednesday, February 09, 2022 11:54 AM

To: [Claims Dept of CTI](#) ; [Eileen Chua](#)

Subject: RE: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E

Without Prejudice

Our reference: **SNM22D200941/C02/SMW8131C/TANCHC**

Your reference: **SKB4070E**

Dear Sirs,

ACCIDENT INVOLVING SMW8131C & SKB4070E ON 06/02/2022

We refer to your email of 08/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with

the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 February 2022 11:34 AM

To: Eileen Chua <ahlimmc@singnet.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C

DOA: 06/02/2022 & OUR CLIENT SKB4070E

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SKB4070E. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Tuesday, 8 February 2022 4:49 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Claim Team,

Please kindly arrange survey.

Aside> Claim Team,

Please kindly advise the liability.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170