

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 9 February, 2022 3:28 PM
To: Eileen Chua; assignments; SUR
Subject: RE: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E
Attachments: 4070-Estimate.pdf; 4070-log card.pdf; 4070 - BUDGET.pdf

WITHOUT PREJUDICE

Dear Eileen,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Eileen Chua <ahlimmc@singnet.com.sg>
Sent: Wednesday, 9 February 2022 12:46 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: Re: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E
Importance: High

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Dear Jacqueline,

We choose Kenneth Kong (LKK) the surveyor to survey the vehicle. Please kindly arrange soonest.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170

From: [Tan Chew Chik Jacqueline](#)
Sent: Wednesday, February 09, 2022 11:54 AM
To: [Claims Dept of CTI](#) ; [Eileen Chua](#)
Subject: RE: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E

Without Prejudice

Our reference: SNM22D200941/C02/SMW8131C/TANCHC

Your reference: SKB4070E

Dear Sirs,

ACCIDENT INVOLVING SMW8131C & SKB4070E ON 06/02/2022

We refer to your email of 08/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with

the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 February 2022 11:34 AM

To: Eileen Chua <ahlimmc@singnet.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200941/C02/SMW8131C/TANCHC /FW: ARRANGE SURVEY - YOUR INSURED SMW8131C

DOA: 06/02/2022 & OUR CLIENT SKB4070E

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SKB4070E. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Tuesday, 8 February 2022 4:49 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ARRANGE SURVEY - YOUR INSURED SMW8131C DOA: 06/02/2022 & OUR CLIENT SKB4070E

Importance: High

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Hi Claim Team,

Please kindly arrange survey.

Aside> Claim Team,

Please kindly advise the liability.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170