

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 23 February 2022 10:24 AM
To: 'Jaime Tay'; SUR
Subject: RE: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road | EQI REF: DM22HO00175/JT
Attachments: SMK3217K IA.pdf; SMK3217K_AUDATEX 22022022.pdf; SMK3217K estimate.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SMK 3217K.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 9 February 2022 4:19 PM
To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road | EQI REF: DM22HO00175/JT

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 9 February, 2022 3:54 PM
To: 'Jerleen' <jerleen@huahong.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: james@huahong.com.sg
Subject: FW: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road | EQI REF: DM22HO00175/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Jerleen,

Thank you for your email. Arrangement will be made accordingly.

Liability is unclear. Insured has not reported.

Dear Sirs,

Please assist on PRS assignment on WP basis. Insured has not reported the accident.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Jerleen <jerleen@huahong.com.sg>

Sent: Wednesday, 9 February 2022 11:35 AM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: james@huahong.com.sg

Subject: RE: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road | EQI REF: DM22HO00175/JT

Dear Jaime

We would like to appoint LKK Auto Consultants as the surveyor

Thank you

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

8 KAKI BUKIT AVE 4 #06-31

PREMIER @ KAKI BUKIT S(415875)

T. 6661 9687 | F. 6661 9699 | W. huahong.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, 8 February 2022 4:57 PM

To: 'Jerleen' <jerleen@huahong.com.sg>

Cc: james@huahong.com.sg

Subject: RE: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road | EQI REF: DM22HO00175/JT

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Jerleen,

Insured has not reported the accident. Liability is unclear.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon

5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



From: Jerleen <jerleen@huahong.com.sg>
Sent: Tuesday, 8 February 2022 4:39 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: james@huahong.com.sg
Subject: RE: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road

GIA report as attached

Thank you

Jerleen Tang
Claims Department



HUA HONG PRIVATE LIMITED
8 KAKI BUKIT AVE 4 #06-31
PREMIER @ KAKI BUKIT S(415875)
T. 6661 9687 | F. 6661 9699 | W. huahong.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 8 February 2022 4:37 PM
To: 'Jerleen' <jerleen@huahong.com.sg>
Cc: 'james@huahong.com.sg' <james@huahong.com.sg>
Subject: RE: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Jerleen,

Please let us have your client's GIA report in order for us to register the claim.

Our insured has not reported the accident. Liability is unclear.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

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Regards,

Jaime Tay
Executive | Claims

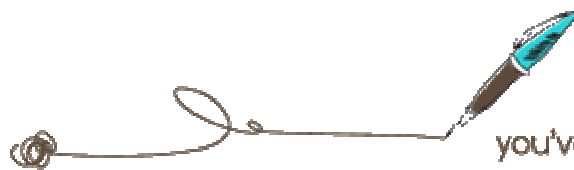


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did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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you've got a friend

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From: motor claims

Sent: Tuesday, 8 February 2022 4:33 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: FW: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road

GBB5922Y

From: Jerleen <jerleen@huahong.com.sg>

Sent: Tuesday, 8 February 2022 4:23 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: 'James' <james@huahong.com.sg>

Subject: RE: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road

Dear Sir/Mdm

Please advise OIC & liability for this case

Thank you

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

8 KAKI BUKIT AVE 4 #06-31

PREMIER @ KAKI BUKIT S(415875)

T. 6661 9687 | F. 6661 9699 | W. huahong.com.sg

From: Jerleen <jerleen@huahong.com.sg>

Sent: Monday, 7 February 2022 5:31 PM

To: EQIPRS@eqinsurance.com.sg

Cc: 'James' <james@huahong.com.sg>

Subject: Accident involving SMK 3217 K & GBB 5922 Y on 06.02.2022 along Upper Changi Road

Dear Sir/Mdm

Kindly advise liability for the mentioned claim

Our insured is claiming 3rd party. Attached GIA report for your reference

Should you require any clarifications, please contact us @ 6661 9687

Thank you

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

8 KAKI BUKIT AVE 4 #06-31

PREMIER @ KAKI BUKIT S(415875)

T. 6661 9687 | F. 6661 9699 | W. huahong.com.sg