

## Joanne Lee (LKK Auto)

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Wednesday, 20 April 2022 3:34 PM  
**To:** Reports (LKKAuto); Koh, Ming Shao; SUR  
**Subject:** RE: [External] RE: GAIG Ref:CLMOMVC000004122-Accident on 08.02.2022 invlg YQ 5071B and XD 5775J at Shell Petrol Kiosk, Woodlands Avenue 9  
**Attachments:** GAI\_LKKInvoice1\_AC2202272.pdf; LKK PHOTO.pdf; LKKAdjustment1a.pdf; LKKInspection.pdf; RESURVEY PHOTO\_1.pdf; RESURVEY PHOTO\_2.pdf; TP GIA REPORT.pdf

Dear Ming Shao,

Enclosed herewith YQ 5071B survey report.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

**Sent:** Tuesday, 19 April 2022 10:30 AM

**To:** Reports (LKKAuto) <report@lkkauto.com>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>; SUR <sur@lkkauto.com>

**Subject:** RE: [External] RE: GAIG Ref:CLMOMVC000004122-Accident on 08.02.2022 invlg YQ 5071B and XD 5775J at Shell Petrol Kiosk, Woodlands Avenue 9

Dear Ming Shao,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Monday, 18 April 2022 10:46 AM

**To:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: [External] RE: GAIG Ref:CLMOMVC000004122-Accident on 08.02.2022 invlg YQ 5071B and XD 5775J at Shell Petrol Kiosk, Woodlands Avenue 9

Dear Ming Shao,

Thank you for the email.

**Dear Shiau Chan,**

**Kindly assist-CS/GAI22001242/Aqf3**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>

**Sent:** Monday, 18 April 2022 10:39 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: [External] RE: GAIG Ref:CLMOMVC000004122-Accident on 08.02.2022 invlg YQ 5071B and XD 5775J at Shell Petrol Kiosk, Woodlands Avenue 9

Dear Veron,

We refer to the above matter.

We have received the claim from the lawyer.

Please expediate and forward us the survey report.

Thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Koh Ming Shao**, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | [mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
A1 (Good)  
Published January 28, 2021

Standard & Poor's  
A+ (Strong)  
Affirmed June 1, 2021

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://www.gaig.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** 09 February 2022 4:04 PM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>  
**Subject:** [External] RE: GAIG Ref:CLMOMVC000004122-Accident on 08.02.2022 invlg YQ 5071B and XD 5775J at Shell Petrol Kiosk, Woodlands Avenue 9

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Sent:** Wednesday, 9 February, 2022 3:42 PM  
**To:** tan lay keng <[tanlaykengandco@gmail.com](mailto:tanlaykengandco@gmail.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: Alan Tan <[chengmotor27@yahoo.com](mailto:chengmotor27@yahoo.com)>; Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>

Subject: Re: GAIG Ref:CLMOMVC000004122-Accident on 08.02.2022 invlg YQ 5071B and XD 5775J at Shell Petrol Kiosk, Woodlands Avenue 9

**Without Prejudice**

Dear Bakar,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)

For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
A1 (Good)  
Published January 28, 2021

Standard & Poor's  
A+ (Strong)  
Affirmed June 1, 2021

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

From: tan lay keng <[tanlaykengandco@gmail.com](mailto:tanlaykengandco@gmail.com)>

Sent: 09 February 2022 3:37 PM

To: Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

Subject: [External] Re: GAIG Ref:CLMOMVC000004122-Accident on 08.02.2022 invlg YQ 5071B and XD 5775J at Shell Petrol Kiosk, Woodlands Avenue 9

Dear Ms Sherry Wong,

Attached herewith is a copy of the SAS report which was inadvertently not attached to our earlier email to you.

Apologise for the inconvenience caused.

Regards  
Bakar

On Wed, Feb 9, 2022 at 3:33 PM tan lay keng <[tanlaykengandco@gmail.com](mailto:tanlaykengandco@gmail.com)> wrote:

Dear Ms Sherry Wong,

We refer to your email of 9 Feb 2022.

As requested, we attach herewith copy of the SAS report.

Our clients have selected LKK Auto Consultants for the PRS. Please request the surveyor to contact Mr Alan Tan of Cheng Motor to arrange for the PRS.

Regards  
Bakar  
for Raymond Ng

On Wed, Feb 9, 2022 at 3:03 PM Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)> wrote:

**Without Prejudice**

Dear Sirs,

Our client has not reported accident. Can we have a copy of the SAS report?

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)

For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

**Shery Wong**, Executive, Claims | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
A1 (Good)  
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A+ (Strong)  
Affirmed June 1, 2021

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

**From:** tan lay keng <[tanlaykengandco@gmail.com](mailto:tanlaykengandco@gmail.com)>

**Sent:** 09 February 2022 2:39 PM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Cc:** Alan Tan <[chengmotor27@yahoo.com](mailto:chengmotor27@yahoo.com)>

**Subject:** [External] Accident on 08.02.2022 invlg YQ 5071B and XD 5775J at Shell Petrol Kiosk, Woodlands Avenue 9

Motor Claims Department

Great American Insurance Company

Singapore

Dear Sirs

Attached is our letter dated 9 February 2022.

Regards

Raymond Ng

Tan Lay Keng & Co

RN.bh.0048.15.V6

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