

Hsiao Tong (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 6 January 2023 5:27 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D200867/C02/YP6938A/TAYHP / FW: Direct Settlement - Accident Involving YP6938A (OI : CTI - TBA) AND SLN9215Y (TP : LKK REF - CC6/CTI22001241/Apa3) on 06/02/2022

Dear Sir/Mdm,

We refer to the above captioned matter.

Please confirm that you have spoken/ and inform insured before any offer is out.

Meanwhile, we are agreeable to offer repairer "XIN HUA WORKSHOP PTE LTD" at **\$8,097.45(all-in)**.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 19 December 2022 9:24 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - SNM22D200867/C02/YP6938A/TAYHP / FW: Direct Settlement - Accident Involving YP6938A (OI : CTI - TBA) AND SLN9215Y (TP : LKK REF - CC6/CTI22001241/Apa3) on 06/02/2022

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Your ref: **SNM22D200867/C02/YP6938A/TAYHP**
LKK ref : CC6/CTI22001241/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP6938A(CHINA TAIPING) AND SLN9215Y(TP) ON 06/02/2022

We refer to the above matter.

The accident occurred when our driver reversed and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "XIN HUA WORKSHOP PTE LTD" at **\$8,097.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 26,936.29	\$ 7,490.00 (\$7,000.00+ 7%GST)
2. Loss of Rental (6days x \$120.00)	\$ 720.00	\$ 600.00 (6days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 27,663.74	<u>\$ 8,097.45</u>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 20 May 2022 2:44 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM22D200867/C02/YP6938A/TAYHP / FW: Direct Settlement - Accident Involving YP6938A (OI : CTI - TBA) AND SLN9215Y (TP : LKK REF - CC6/CTI22001241/Apa3) on 06/02/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 10 February 2022 12:13 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: SNM22D200867/C02/YP6938A/TAYHP / FW: Direct Settlement - Accident Involving YP6938A (OI : CTI - TBA) AND SLN9215Y (TP : LKK REF - CC6/CTI22001241/Apa3) on 06/02/2022

Dear Sir/Mdm,

Enclosed herewith insured SAS REPORT as requested by you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 February 2022 5:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200867/C02/YP6938A/TAYHP / FW: Direct Settlement - Accident Involving YP6938A (OI : CTI - TBA) AND SLN9215Y (TP : LKK REF - CC6/CTI22001241/Apa3) on 06/02/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D200867/C02/YP6938A/TAYHP.

Dear Irene,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 9 February 2022 3:50 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP6938A (OI : CTI - TBA) AND SLN9215Y (TP : LKK REF - CC6/CTI22001241/Apa3) on 06/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 9215Y at M/Xin Hua Workshop Pte Ltd - Kaki Bukit on 08/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.