

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 25 February 2022 4:32 PM
To: 'Alfred Toh'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D200912/C02/SLX8932P/TOHHS / PRI ARRANGEMENT FOR VEHICLE: SFG2876T
Attachments: SFG2876T IA.pdf

Dear Alfred,

Enclosed herewith preliminary advice of SFG 2876T.

Kindly assist to create claim in Merimen System.

The make & model is MERCEDES BENZ C180 AVANTGARDE (R17 LED) (1595cc).

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 9 February 2022 1:45 PM
To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200912/C02/SLX8932P/TOHHS / PRI ARRANGEMENT FOR VEHICLE: SFG2876T

Dear Alfred,

Thank you for the assignment.

Repairer arrange on 10.2.22.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 9 February, 2022 12:05 PM

To: csongauto csongauto <csongauto.claims@yahoo.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D200912/C02/SLX8932P/TOHHS / PRI ARRANGEMENT FOR VEHICLE: SFG2876T

[Confidential]

M/S LKK AUTO CONSULTANTS PTE LTD

Dear Sirs

Please assist to arrange survey on SFG2876T (email below refers)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Wednesday, 9 February 2022 11:50 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D200912/C02/SLX8932P/TOHHS / PRI ARRANGEMENT FOR VEHICLE: SFG2876T

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We would like to engage **LKK** to conduct the PRI.

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com

On Wednesday, 9 February 2022, 11:47:26 am SGT, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sirs

We refer to your email of 8 February 2022 at 11.02 am.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at **claimsdept@sg.cntaiping.com**

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 February 2022 9:24 am

To: csongauto csongauto <csongauto.claims@yahoo.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200912/C02/SLX8932P/TOHHS / FW: PRI ARRANGEMENT FOR VEHICLE: SFG2876T

Without Prejudice

Dear Alfred,

Please conduct PRS for SFG2876T.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Tuesday, 8 February 2022 11:02 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: SFG2876T

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NOTICE OF ACCIDENT

To: Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

Dear Sir/ Madam,

We are instructed by our client to notify you of a road traffic accident on **06/02/2022** at about **1600hrs** along **PIE AFTER EXIT 19 WHITLEY ROAD AND STEVENS ROAD** involving our client's vehicle registration number **SFG2876T** and vehicle registration number **SLX8932P** driven by you or your authorised driver at the material time and was also involved in vehicle registration number **SMY2774B, SKX5956C, UNKNOWN. UNKNOWN.UNKNOWN & UNKNOWN.**

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of Workshop: C. S. Ong Auto Pte Ltd

Address: 10, Ang Mo Kio Industrial Park 2A

AMK Autopoint #02-16

Singapore (568047)

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com