

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 9 February, 2022 11:57 AM
To: Kaitlyn Chio; Ary Chua; Eve Tan; Joseph Low; Ling Ting An; Ngai Kar Kit; Victor Seng; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM22D200860/C02/GBB2733X/TOHHS / PRI - SND7566B CLAIMING AGAINST GBB2733X (CHINA TAIPING), DOA: 06/02/2022
Attachments: SND7566B.pdf

[Confidential]

M/S LKK AUTO CONSULTANTS PTE LTD

Dear Sirs

Please assist to arrange survey on SND7566B. (email below refers)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Wednesday, 9 February 2022 10:55 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Ary Chua <ary.chua@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200860/C02/GBB2733X/TOHHS / PRI - SND7566B CLAIMING AGAINST GBB2733X (CHINA TAIPING), DOA: 06/02/2022

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Dear Alfred,

We appoint Kenneth Kong (LKK) to survey this vehicle.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: 09 February 2022 10:54

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D200860/C02/GBB2733X/TOHHS / PRI - SND7566B CLAIMING AGAINST GBB2733X (CHINA TAIPING), DOA: 06/02/2022

WITHOUT PREJUDICE

Dear Sirs

We refer to your email of 8 February 2022 at 11.33 am.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 February 2022 9:39 am

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; 'karkit.ngai@ow.sg' <karkit.ngai@ow.sg>; victor.seng@ow.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200860/C02/GBB2733X/TOHHS / FW: PRI - SND7566B CLAIMING AGAINST GBB2733X (CHINA TAIPING), DOA: 06/02/2022

Without Prejudice

Dear Alfred,

Please conduct PRS for SND7566B.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Tuesday, 8 February 2022 11:33 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ary Chua <ary.chua@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: PRI - SND7566B CLAIMING AGAINST GBB2733X (CHINA TAIPING), DOA: 06/02/2022

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMAWERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313

Tel: (+65) 6484 9919

Tel: (+65) 6481 1522

Fax: (+65) 6472 2112

Fax: (+65) 6481 1993

Fax: (+65) 6481 1011

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