

## Meng Yan (LKK Auto)

---

**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 9 February, 2022 11:22 AM  
**To:** Serene Chui Yoke Har; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI; Christine Sekhon; May Ng Nian Rou  
**Subject:** RE: SNM22D200862/C02/XD7136R/TANKW / FW: Your insured: XD 7136R II Pre-Repair Survey for FBP9753T II Our ref no: CS/1016/22/NU/PD

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Serene Chui Yoke Har <serene@libertylaw.com.sg>  
**Sent:** Wednesday, 9 February 2022 11:20 AM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Christine Sekhon <chris@libertylaw.com.sg>; May Ng Nian Rou <may@libertylaw.com.sg>  
**Subject:** Re: SNM22D200862/C02/XD7136R/TANKW / FW: Your insured: XD 7136R II Pre-Repair Survey for FBP9753T II Our ref no: CS/1016/22/NU/PD

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy Tan,

We refer to your email below dated 9 February 2022.

Kindly arrange for **Marcus Chua from LKK**, to carry out the pre-repair survey of our client's motorcycle **FBP9753T** as a 'single joint expert'.

Please be informed that the said motorcycle can be surveyed / inspected at :

Venue : **New Union Company**  
**9004 Tampines Street 93**  
**#01-106**  
**Singapore 528838**

Contact / Tel : **Mr Boon Teck / 9845 2253**

Kindly confirm the aforesaid appointment.

*Thank you / Regards,*  
**Serene**  
*for and on behalf of Christine Sekhon*  
*Liberty Law Practice LLP*  
*133 New Bridge Road,*  
*#17-03, Chinatown Point*  
*Singapore 059413*  
*DID: 9628 7186*

Privileged and/or confidential information may be contained in this email or its attachments. If you are not the intended recipient, you must not disclose, copy or distribute the contents therein or take any action in reliance of such contents. Communication of any information in this email or its attachments to an unauthorized person is prohibited

---

Please consider the environment before printing this email

On Wed, Feb 9, 2022 at 10:02 AM Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

**ACCIDENT INVOLVING XD7136R & FBP9753T on 07/02/2022**

We refer to your email of 08/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 9 February 2022 9:59 AM

**To:** [serene@libertylaw.com.sg](mailto:serene@libertylaw.com.sg); Christine Sekhon <[chris@libertylaw.com.sg](mailto:chris@libertylaw.com.sg)>; May Ng Nian Rou <[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200862/C02/XD7136R/TANKW / FW: Your insured: XD 7136R II Pre-Repair Survey for FBP 9753T II Our ref no: CS/1016/22/NU/PD

Without Prejudice

Dear Billy,

Please conduct PRS for FBP9753T.

Note: officer in charge Billy Tan 63896175.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Serene Chui Yoke Har <[serene@libertylaw.com.sg](mailto:serene@libertylaw.com.sg)>

**Sent:** Tuesday, 8 February 2022 12:14 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Christine Sekhon <[chris@libertylaw.com.sg](mailto:chris@libertylaw.com.sg)>; May Ng Nian Rou  
<[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>

**Subject:** Your insured: XD 7136R II Pre-Repair Survey for FBP 9753T II Our ref no:  
CS/1016/22/NU/PD

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Accident on 07.02.2022 involving FBP 9753T and XD 7136R at the open space carpark of Tampines North Drive 3.**

Dear Sirs,

We refer to the above matter.

Please find the attachment copy of each of the Notice to Conduct Pre-Repair Survey dated 8 February 2022 and our client's Accident Statement/ Traffic Police Report for your necessary action.

Kindly acknowledge receipt hereof.

*Thank you / Regards,*

***Serene***

*for and on behalf of Christine Sekhon*

*Liberty Law Practice LLP*

*133 New Bridge Road,*

*#17-03, Chinatown Point*

*Singapore 059413*

*DID: 9628 7186*

Privileged and/or confidential information may be contained in this email or its attachments. If you are not the intended recipient, you must not disclose, copy or distribute the contents therein or take any action in reliance of such contents. Communication of any information in this email or its attachments to an unauthorized person is prohibited

---

Please consider the environment before printing this email