

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 9 February, 2022 9:35 AM  
**To:** Chew Goon Motor(ad3); assignments; SUR  
**Cc:** chewgoon@singnet.com.sg; Eric; Cecilia Lee Peng Geok; Claims Dept of CTI  
**Subject:** RE: SNM22D200898/C02/SML8755K/LEEPG / RE: Our Ref: EX3333J ; Your Ref: SML8755K ; Acc Date: 30.01.2022

### WITHOUT PREJUDICE

Dear Kelly,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

OIC: Cecilia Lee

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>  
**Sent:** Wednesday, 9 February 2022 9:33 AM

**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

**Cc:** chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM22D200898/C02/SML8755K/LEEPG / RE: Our Ref: EX3333J ; Your Ref: SML8755K ; Acc Date: 30.01.2022

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Dear Jacqueline,

According to your list, we prefer **LKK** to survey the vehicle.

**Thanks & Regards,**  
Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

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**From:** [Tan Chew Chik Jacqueline](#)

**Sent:** Tuesday, 8 February 2022 11:25 AM

**To:** [Chew Goon Motor\(ad3\)](#)

**Cc:** [chewgoon@singnet.com.sg](#); [Eric](#); [Cecilia Lee Peng Geok](#); [Claims Dept of CTI](#)

**Subject:** RE: SNM22D200898/C02/SML8755K/LEEPG / RE: Our Ref: EX3333J ; Your Ref: SML8755K ; Acc Date: 30.01.2022

**Without Prejudice**

**Our reference: SNM22D200898/C02/SML8755K/LEEPG**

**Your reference: EX3333J**

Dear Sirs,

**ACCIDENT INVOLVING SML8755K & EX3333J ON 30.01.2022**

We refer to your email of 07.02.2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |

|                     |                       |
|---------------------|-----------------------|
| 3. Ben Chua (FTA)   | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)   | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 8 February 2022 11:12 AM

**To:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200898/C02/SML8755K/LEEPG / RE: Our Ref: EX3333J ; Your Ref: SML8755K ; Acc Date: 30.01.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for EX3333J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Monday, 7 February 2022 3:55 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** Our Ref: EX3333J ; Your Ref: SML8755K ; Acc Date: 30.01.2022

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Dear Sir / Mdm,

Vehicle EX3333J is at our workshop, we have to arrange surveyor.  
Could you provide us with a list of 10 surveyors name.

Thanks & Regards,  
Kelly

**Chew Goon Motor**  
Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047

Tel : 6484 1626  
Fax : 6484 0465