

Our Ref : SMX9849D / TP#1579
Your Ref : SCQ1911P / CC6/AIG22001230/Kga3

WITHOUT PREJUDICE

Date : 11 August 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMX9849D & SCQ1911P ON 03/02/2022
ALONG 26 BARTLEY ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 4,333.50
- Loss of Use	S\$ 480.00 (\$80.00 x 06 Days)
- LTA / GIA Search Fee	S\$ 2.00
Grand Total	S\$ 4,815.50

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, Inspired Concept Auto Leasing Pte Ltd ("the third party claimant") of 24 Leng Kee Rd, #03-01 Leng Kee Autopoint S159096 (address), owner of SMX9849D (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMX9849D that was damaged pursuant to the accident which occurred on 03/02/2022 (date) along Bartley Road (Lamp Post 26) (location) involving vehicle no/s SCQ1911P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 07 (day) of February (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, OPTIMA WERKZ PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,300.00 (Global Sum) for vehicle no. SMX 9849D that was damaged pursuant to the accident which occurred on 03/02/2022 (date) along 26 BARTLEY ROAD (3RD LANE) (location) involving vehicle no/s SCQ 1911P.

This is pursuant to the inspection conducted on 09/02/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner INSPIRED CONCEPT AUTO LEASING PTE LTD (the third party claimant”) of vehicle no. SMX 9849D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMX 9849D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of NOVEMBER (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd
10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011
Co Reg & GST No: 201212455W

TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322200924
INVOICE DATE : 10/08/2022
REF : TP#1579
VEH NO. : SMX9849D
MAKE : TOYOTA
MODEL : SIENTA HYBRID 1.5X
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	4,050.00	4,050.00

Remarks: DOA: 03/02/2022 @ 13:00HRS

CLAIMANT: 1NSPIRED CONCEPT AUTO LEASING PTE LTD / MUHAMMAD SUMANTRI BIN SUKIRMAN
TP VEHICLE: SCQ1911P

Singapore Dollars: Four Thousand Three Hundred Thirty-Three And Cent Fifty Only

SUB TOTAL SGD 4,050.00

GST 7% SGD 283.50

TOTAL SGD 4,333.50

OUTSTANDING SGD 4,333.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	4,050.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.: 0039441282

Swift Code: DBSSSGSG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

Customer Acknowledgement

For **Optima Werkz Pte Ltd**

Customer Name and Signature

Authorised Signature

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SCQ1911P

Date of Accident

03/02/2022 𠄎

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **17/08/2021 - 16/08/2022**Requested By **KAITLYN CHIO (OPTIMA WERK...**Requested Date **04/02/2022 09:55****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 11 February 2022 9:08 am
To: estherwee8@yahoo.com
Cc: marcdavidwee@gmail.com
Subject: STANDARD NOTIFICATION LETTER> OUR REF: CC6/AIG22001230/Kga3 *** ACCIDENT INVOLVING SCQ 1911P & SMX 9849D ON 03/02/2022 ***

Importance: High

Our Ref: CC6/AIG22001230/Kga3

11 FEBRUARY 2022

Toh Kim Hua

DRIVER: Wee Jun Jie, Marc (Huang Junjie, Marc)

Dear Sir/Madam,

ACCIDENT INVOLVING SCQ 1911P & SMX 9849D ON 03/02/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SMX 9849D.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 3 days i.e. by 14/02/2022, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Feb 2022 14:33	Clim Dtl Modified	Claimant's Name: -> 1NSPIRED CONCEPT AUTO LEASING PTE LTD. Claimant's ID: -> 201927357K.	[A] HOW MEI KWAN
2	09 Feb 2022 14:33	Clim Veh Model Changed	(205470) TOYOTA SIENTA HYBRID 1.5 X CVT (A).	[A] HOW MEI KWAN
3	09 Feb 2022 14:33	Clim Created	Reg No: SMX9849D. Acct Date: 2022/02/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Feb 2022 14:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Feb 2022 14:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/18	[A] HOW MEI KWAN
6	09 Feb 2022 14:33	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Feb 2022 14:33	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Feb 2022 14:33	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Feb 2022 14:33	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Feb 2022 14:33	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	08 Sep 2022 10:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	08 Sep 2022 10:47	Clim Dtl Modified	JPJ Reg. Date: -> 2021/02/08.	[A] JOANNE LEE KHANG MIN
13	08 Sep 2022 10:47	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	03 Oct 2022 17:45	Adj Mandate Request	Cur.Req:2348.75:Liability :50% (B S19) Quantum \$2,348.75	[A] CHEW HSIAO TONG
15	12 Oct 2022 14:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/18. Mandate Remarks: please proceed with settlement @ \$2,348.75 [COR-\$4,333.50 LOU-4360.00 @ 50%:\$2,346.75 LTA=\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
16	12 Oct 2022 14:51	Adj Mandate Set	Approved:2348.75:please proceed with settlement @ \$2,348.75 [COR-\$4,333.50 LOU-4360.00 @ 50%:\$2,346.75 LTA=\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2765175	11 Feb 2022 16:06:26	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMX9849D	SCQ1911P	11.00
2840755	08 Sep 2022 10:47:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMX9849D	SCQ1911P	11.00

